

Strategic Programme for Primary Care

What is the Strategic Programme for Primary Care (SPPC)?

The SPPC is an All-Wales Health Board-led programme that works in collaboration with Welsh Government and responds to A Healthier Wales.

All details and **PRE-COVID-19** plans can be found [here](#) in the handbook.



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SPPC response to COVID-19

COVID-19 required primary care to respond rapidly in order to minimise the spread of infection and allow services to cope during a surge of cases. This has resulted in a rapid transformation and primary care looks very different now compared to early 2020.

SPPC conducted an immediate review of all planned activity, held stakeholder workshops to identify emerging priorities and switched to an emergency response throughout the pandemic. During this time the SPPC also captured the learning and intelligence to inform a refreshed programme of work for the remainder of 2020.



COVID-19

Products delivered during COVID-19







A number of products were delivered at an accelerated pace, along with a number of newly identified products:

- Primary and Community Care Implementation Planning
- Dental, optometry and community pharmacy toolkits
- Guidance on Utilisation of AHPs
- Results of GP feedback re Easter 2020 DES
- Access Standards Reporting Tool (GP)
- GP escalation tool
- Community pharmacy escalation tool
- Launch of COVID-19 Hub Wales
- Launch of Locum Hub Wales
- Primary Care Operating Frameworks (Q1, Q2)

All SPPC products are available [here](#)

Strategic Programme for Primary Care - Refreshed programme of work for 2020-21

Based on the learning and intelligence presented by COVID-19, a suite of refreshed deliverables was approved by the National Primary Care Board in August 2020. An overview of the immediate, key focus areas and products you can expect to see from each work stream is provided in the table below.*

Prevention & Wellbeing 	24/7 Service Model 	Data & Digital Technology 
<ul style="list-style-type: none"> ✓ Review of reducing cardiovascular risk (including pre diabetes, diabetes and obesity / healthy weight). ✓ Improving respiratory health (including smoking, flu & COVID-19 vaccine). ✓ Post COVID-19 rehabilitation. 	<ul style="list-style-type: none"> ✓ Refresh of COVID-19 toolkits. ✓ Care homes framework. ✓ 7 day rehabilitation guidance. ✓ Definition of 'step-up/down bedded community services'. ✓ Demand modelling guidance. ✓ Urgent / same day primary care model. 	<ul style="list-style-type: none"> ✓ Identification of technology, digital channels and opportunities to support new ways of working ✓ Improving the availability of Primary Care data. ✓ Measures to support Welsh Government Milestone reporting.
Workforce & Organisational Development 	Communications & Engagement 	Transformation & vision for clusters 
<ul style="list-style-type: none"> ✓ Workforce assumptions to inform a Demand and Capacity tool. ✓ Workforce implications and learning from COVID-19. ✓ Primary Care AHP Credentials and Learning Framework. ✓ 'Once for Wales' compendium of job descriptions / competencies. 	<ul style="list-style-type: none"> ✓ Strategic communications are on hold whilst immediate, operational communications are delivered. ✓ The work stream is contributing to delivery of these operational communications and once work is restarted, strategic communications will be developed in line with Welsh Government messaging. 	<ul style="list-style-type: none"> ✓ Supporting cluster planning. ✓ Review of the Effectiveness, Safety and Harm of remote triage in Primary Care. ✓ Governance Framework. ✓ Measures to record delivery of essential services. ✓ Introducing outcome measures. ✓ Primary Care Operating Frameworks (Q3 & Q4).

* These products / areas of focus are subject to change in line with any newly identified needs or emerging priorities presented by winter 2020, further COVID-19 rounds or other need. An 'agile' programme management approach will be employed to support any such changes.