



NEWS

Gwella Portals for Professional Collaboratives and Clusters

HEIW, working with the Strategic Programme for Primary Care, have developed a suite of resources to support new and existing leaders within primary care in their leadership journey.

So much of the work we do in the NHS in Wales involves change. Strong, effective and compassionate leadership is critical to the success of new ways of working to support the delivery of place-based care.

To support Accelerated Cluster Development, Gwella has been designed to host a range of leadership resources specifically curated to support both leaders of Professional Collaboratives and Clusters, as well as Cluster representatives who will be attending Pan Cluster Planning Groups (PCPG).

Each Professional Collaborative covering nursing, AHPs, General Practice, Dental, Optometry and Pharmacy has its own landing page and access to a closed (private) network that will support professional collaboration. By becoming a member of a network, you will be able to access core leadership resources and reference material as well as signposting to further leadership development. Networks will continue to be developed over the next 12 months alongside bespoke leadership development opportunities.

The site can be accessed [Professional Collaborative - Gwella HEIW Leadership Portal for Wales](#)

For further information please contact: heiw.gwella@wales.nhs.uk

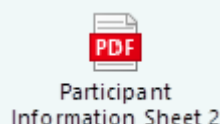
Multi-professional working framework

The University of South Wales (USW) would like to invite you to take part in a study to develop a multi-professional working framework for Wales - closing date 20th October 2022.

The Strategic Programme for Primary Care in Wales wishes to identify the values of multi-professional working in the community that practitioners and stakeholders perceive as important, have impact and are easy to collect. This would help professions to improve care and service delivery. This study aims to gather and agree a set of multi-professional values with staff and stakeholders working in the community in Wales. So that they can be included within a multi-professional framework for Wales.

We are aiming to recruit participants from Wales from all professional groups working in the community and primary care in Wales. To find out more information please view the attached Participant Information Sheet attached and to take part please click on the link below which will take you to the consent from.

<https://forms.office.com/r/anserwKzVH>



If you require further information please contact either myself, Prof. Carolyn Wallace carolyn.wallace@southwales.ac.uk or Prof. Mark Llewellyn mark.llewellyn@southwales.ac.uk or Lisa Griffiths lisa.griffiths@southwales.ac.uk

Social Prescribing Interfaces Report (2022)

The [Social Prescribing Interfaces Report \(2022\)](#), published by the Primary Care Division, Public Health Wales on behalf of the Prevention and Wellbeing workstream of the Strategic Programme for Primary Care, highlights the distinctions and synergies between physical and mental health services; wellbeing activities & community assets; and social prescribing.

COMING UP

Toolkits

The **Urgent Primary Care Centres toolkit** and **Community Infrastructure toolkit** are both undergoing final checks and will be launched this month. Formal release notices will be issued but keep an eye out [Tools - Primary Care One \(nhs.wales\)](#) here for these great new additions to the toolkits already live – including the Accelerated Cluster Development toolkit, Project Management toolkit and the Cluster Planning Support Portal.

National Primary Care Board (NPCB)

The **NPCB** is due to take place on 9th November. The Board will receive a suite of reports for discussion and endorsement including the SPPC mid-year update report, the **Urgent Primary Care Centres (UPCC)** end of Phase 2 report; the **Mental Health Support in Primary Care report**, and the **Final Nursing Specification**. The Board will also receive regular updates from the Directors of Primary Care Peer Group, the All Wales Cluster Leads Peer Group, the 111 Board and will receive an update on progress with implementing the Accelerated Cluster Development Programme.

YOU MIGHT HAVE MISSED

- [Inverse Care Law report](#) has been published, the report, prepared on behalf of the Prevention & Wellbeing workstream, provides a review of the Inverse Care Law (ICL) Programme in Wales.
- Sponsored by the SPPC Prevention and Wellbeing Workstream, a new, [Primary Care Obesity Prevention Action Plan \(20 22-24\)](#) has been published by Public Health Wales.
- [The Ex Service/Veterans Health – Guidance for General Practices](#), 2022 provides detail of the duty on all general practices in Wales to provide care, signpost to and/or refer to relevant services where appropriate any veteran or veteran family member registered with the practice.
- [Six Goals for Urgent and Emergency Care](#) launched their toolkit hosted on [Primary Care One](#) this month. The toolkit is a helpful one stop shop for information on the programme of work and a useful resource for finding out more about each of the goals.
- The Cluster leads forum in Wales have produced a second [in conversation with Cluster Leads video](#) which provides useful reflections on Cluster working in Wales. This and many more videos are available on our [SPPC YouTube channel](#).

OTHER NEWS

Primary & Community care Reference Group (PCCRG)

After four years of service Dr Liam Taylor has stepped down as Chair of the PCCRG. Anna Kuczynska, Community Director, CAVUHB was appointed to the post of Chair and Nia Boughton, Consultant Nurse, BCUHB to the post of Vice Chair of the group at the PCCRG meeting in September.

The Terms of reference for the group were revised and agreed and meetings will run quarterly. The next meeting is scheduled to be held on 15th December

A Communique will be drafted following these meetings to share the work of the group – if you would like to receive this communique please get in touch

Fundamentals of Care Navigation

The GMS Contract agreement for 2021-22 included details for an Access Commitment to be introduced from 1 April 2022 [General practice management | Sub-topic | GOV.WALES](#) The Access Commitment requires that care navigation be undertaken for all patients telephoning the practice and when their calls are answered, and where clinically appropriate, patients may be signposted to another appropriate service.

In collaboration with Practice Managers and clinical staff, HEIW has led on the development of a structured e-learning package to support the GMS contract requirements. The eLearning comprises three knowledge and theory modules:

- Fundamentals of Care Navigation
- Skills for Care Navigation

To access the eLearning directly: [Fundamentals of Care Navigation](#)

KEEP IN TOUCH

Email us : sppc@wales.nhs.uk

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Visit our website : [Strategic Programme - Primary Care One \(nhs.wales\)](#)