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Overview

The event started with an introduction to the day from Judith Paget, CBE, NHS Wales Chief Executive. Judith reflected that there is an important opportunity for the ACD programme to galvanise support, activity and response to address inequalities across Wales.

Eluned Morgan, Minister for Health and Social Services welcomed the number and wide range of delegates spanning Third Sector, NHS & Local Authority. The Minister reflected on the challenges that had been set for cluster development at the national Primary Care conference in 2019 & encouraged delegates to reflect on how far cluster working had progressed in their region over the last three years and what more needs to be done.

Nick Wood, Deputy Chief Executive NHS Wales chaired the session.

Strategic Programme for Primary Care



Accelerated Cluster Development (ACD) Stakeholder Engagement Session

17 February 2022

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Strategic Programme & ACD Overview

Sue Morgan framed where the ACD programme sits within the Strategic Programme for Primary and Community Care and its contribution to the delivery of place based care within 'A Healthier Wales'.

Alan Lawrie provided an overview of ACD covering:

- A quick history
- The why
- The benefits - for clusters, patients, HBs, LAs and RPBs
- Good work done
- Work proposed and planned

You can read more about ACD [HERE](#), Alan's presentation and further information including the ACD toolkit will be added to the web pages over the coming months – keep visiting the Strategic Programme website on a regular basis to keep up-to date on developments.

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Who was there and what next?

Over 500 unique visitors tuned in during the session that included:

- 6 key note speakers
- 8 workshops that ran twice
- Over 60 questions submitted via Sli.do

You can visit the SSPC web pages [HERE](#). The main speaker talks will be uploaded to watch and we will be publishing a post event report which will include the FAQs and workshop interactive feedback.

2022/23 is a transitional year and another ACD event is being planned to support implementation. In the meantime, keep the big conversation going by discussing what this means locally and you can contact the national programme team by email SPPC@wales.nhs.uk



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WG Health and Social Care Policy Leads

Alex Slade, Deputy Director of Primary Care, reflected that clusters are well placed to deliver a seamless whole system approach to health and social care delivery, with services from different providers seamlessly coordinated, suggesting going beyond traditional service boundaries to make a difference to individuals.

Albert Heaney, Chief Social Care Officer for Wales, reflected that many individuals may need support to stay well, healthy & connected to their communities. The challenge was set to find ways to work across organisational boundaries and with our communities to find preventative solutions that result in better outcomes for people & create better efficiency within our health & social care system. An excellent example of social prescribing activity in Anglesey cluster and the benefits across Wales was provided.

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Reflections on the day

Nick chaired at reflection session with Alex Slade, Dr Owen Thomas, Alan Lawrie and Sue Morgan, each of whom were given the spotlight for three minutes.

Alex reflected on the Ministers expectations for change to be driven at a local level and to think beyond the four Primary Care contractors to bring wider services into the cluster focus.

Owen noted the lack of clarity on what ACD means practically, suggesting more discussion is required on delivery with practical ideas shared and local engagement progressed.

Alan confirmed that local flexibility and empowerment to drive implementation is key, further detail & communication is required.

Sue closed with the reflection that ACD is 'integration in action'

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Workshops titles

1. The planning cycle: Cluster and Pan Cluster Planning Group Contributions.
2. A Healthier Pembrokeshire – experiences in trying to establish a Pan Cluster Planning Group.
3. How do we deliver coherent primary care services across Wales? Discussion led by a Cluster Lead.
4. Leadership and OD requirements for professional collaboratives – what do you need to fly?
5. The Role of Social Enterprise in Health and Social Care; what is a Community Interest Company, and can it support ACD?
6. Nursing & AHP focus: Professional Collaboratives: What, Why, How
7. GMS, Dental Optometry and Pharmacy focus: Professional Collaboratives: What, Why, How?
8. A Director of Social Services perspective on ACD.

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Workshops

Eight workshops ran simultaneously (twice).

Nick Wood and Dr Karen Gully led a feedback session where the top three key themes / messages from each workshop were highlighted.

Consistent themes across most workshops were:

- The importance of collaborative working,
- Training and development needs,
- Understanding of roles and responsibilities,
- Focus on population outcomes and *what matters*,
- Barriers, workforce, traditional ways of working, culture,
- The need for further clear visuals of what is being planned, relationships with RPBs / health boards are key,
- Funding and decision making.