

UPC | URGENT PRIMARY CARE PROGRAMME

UPC aims to is to provide a multidisciplinary primary care offering, enabling better management of demand, avoiding hand-offs and multiple entry points for a seamless, safe and positive experience for people



SPPC WS6
3 Nov 2021 v0b

About Phase 1

UPCP builds on the learning & evaluation from the Urgent Primary Care Centre Pathfinder (P1)



UPC outcome 1

Define national framework for UPCC model which meets ongoing changes in needs of patients on a local basis & provides a consistency of approach 24/7



UPC outcome 6

National virtual workshop (21/10/21)



UPC outcome 2

Quantify impact of UPCC models nationally with robust measures which are routinely reported & visible using a national dashboard



UPC outcome 7

Enabling higher quality care and value through reducing variation, waste and harm. Using prudent principles of right place, right time



UPC outcome 3

Robust communications strategy engaging with WG strategic work



UPC outcome 8

Deliver the SPCC work stream & form part of the WG Six Goals for the U&EC Programme



UPC outcome 4

The multi-professional workforce has the necessary skills, knowledge & ability to work collaboratively together to meet presenting needs



UPC outcome 5

Agreed final definition of Urgent Primary Care

How will UPCR achieve this aim and deliver these outcomes?

*The UPC programme will develop a national service model for health boards & clusters to adopt, in order to meet the needs of their local populations. **Phase 2** will define the infrastructure required to deliver Urgent Primary Care Centres. It seeks to design and deliver a new model of care for those citizens who need same day (or next day if out-of-hours) urgent primary care, which is delivered at a local level consistently, regardless of organisational boundaries.*