

# Clinical Governance, Quality & Safety in Primary Care

## 'Plan on a Page'



### **Why is the project needed?**

Clinical Governance is an integral part of Primary Care and Community Services and has recently been added as a priority to the programme of work for the Strategic Programme for Primary Care for Wales. Heath Boards (HBs) are individually responsible for ensuring the quality and safety of all services they deliver directly, and also for monitoring the services they contract from independent contractors.

Welsh Government is due to publish a *Welsh Quality & Safety Plan* in May 2021. This plan will describe a model for Clinical Governance for NHS Services in Wales.

The *National Clinical Framework* describes how clinical services must be planned using whole-system, whole lifespan pathways with nationally agreed outcome/experience measures and standards, but locally delivered according to population and workforce characteristics.

### **What is the scope of the project?**

To deliver the key actions contained in 'A Rapid Review of Clinical Governance, Quality & Safety in Primary Care in Wales' report that was endorsed by the SPPC Programme Board on 9<sup>th</sup> April 2021 (and the action plan on 7<sup>th</sup> May).

### **Outcome/Success criteria:**

- Adoption, implementation and positive evaluation of the
  - Clinical framework
  - Optometry Performers list regulations SOP
  - Updated CGPSAT toolkit
  - National contractual quality assurance framework for GMS, Dental, Optometry & Pharmacy contractors
  - Pilot and upscaling of cluster peer review system
- Scoping of national data analysis unit (following specification development)

### **Key deliverables**

*All deliverable are dependent on the publication of the Welsh Quality & Safety Plan in May.*

Production of a brief clinical governance framework.  
SOP to support application of the Optometry Performers list regulations.  
Review of PMCAT, produce a report with recommendations.  
Rapid update to the CGPSAT toolkit  
Development of a specification for a national data analysis unit.  
Production of a national contractual quality assurance framework for GMS contractors.  
Options appraisal for relationship between SPPC & academic researchers in quality and safety.  
Report on models for effective learning systems in primary care.  
Develop and pilot a system of peer review by clusters.  
National contractual quality assurance framework for Dental, Optometry & Pharmacy contractors.

### **When will the project be delivered?**

*All deliverable timescales are dependent on the publication of the Welsh Quality & Safety Plan in May, delayed publication will move all the delivery dates back*

Brief clinical governance framework: end of Aug '21  
SOP to support application of the Optometry Performers list regulations: Nov '21  
PMCAT report and recommendations: end Nov '21  
Rapid update to the CGPSAT toolkit: end Nov '21  
Specification for a national data analysis unit: Nov '21  
National contractual quality assurance framework for GMS contractors: end Feb '22  
Options appraisal for relationship between SPPC & academic researchers in quality and safety: March '22

### **Who will be delivering the project?**

Lead: Alan Lawrie  
Co-Lead: Zoe Wallace  
Project Manager: Samantha Jeffries  
Last reviewed: January 2022