

Aneurin Bevan University Health Board; Practice Based Social Workers

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Rationale; The Chief Medical Officer for Wales's annual report (2015-16) highlights the impact that social determinants contribute to an individual's health and wellbeing. Within its recommendations there is acknowledgment of the role of Practice Based Social Workers i.e.

- NHS Organisations must ensure they are working effectively with their public sector partners to reduce the social gradient by up-stream effective interventions.
- Primary and community care services should work co-productively with their local communities to manage demand on GP services and ensure an appropriate response to those with the greatest needs.

Project Details; Practice-based Social Workers have been appointed at Risca Surgery; Gelligaer Surgery and Tonyfelin Medical Centre, as part of an initial 1 year NCN funded pilot.

The Social Workers provide a greater focus on achieving people's well-being outcomes through holistic integrated assessment and co-productive solutions:

Intended Outcomes; The Practice based Social Worker project is piloting the use of social workers within GP practices to become part of the community multi-disciplinary team (MDT). The project has a number of goals to:

- Improve outcomes for residents
- Improve the patient experience
- Save GP time (and of the wider MDT)
- Develop community networks
- Identify areas of efficiency in the whole system
- Reduce avoidable hospital admissions
- Facilitate safer and earlier hospital discharges.
- Test revised social work roles on well-being in addition to managed care and support



Partners; Health Board (NCN's)/ Local Authority

Time-frame; Fixed Term

Future Development Planned; Ongoing across 3 NCN localities in Caerphilly

Commissioning / Funding; The project is funded on a "virtual pooled budget":

- Neighbourhood Care Networks (3 Social Worker posts)
- Local Authority (2 Social Worker posts, Management and Administration)
- Intermediate Care Fund (6 Social Worker posts; funding for I.T. and equipment)

The above funding has allowed the original 3 Social Worker project to be up scaled up to its current level. The funding has allowed for the following distribution of Social Worker posts among the 3 Neighbourhood Care Networks current 25 GP Practices:

Evaluation / Reporting; Quarterly, see supporting documentation

Supporting Documentation



Practice-based-Social
-Workers-2015-16.pc



Practice Based Social
Workers 2nd Quarter

Acknowledgement;

Stephen Howells, Service Manager, Older People; Caerphilly County Borough Council
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