Primary Care Needs Assessment tool

Welcome to the Primary Care Needs Assessment (PCNA) tool, produced by the Primary Care Hub within Public Health Wales (PHW). This initial proof-of-concept release (April 2019) is intended to demonstrate basic functionality and solicit feedback that will inform future development plans.

PCNA was developed following engagement events held during 2018 (report here) to support clusters with action planning based on review of data on local needs and evidence-informed improvement options. It recognises that asking clusters (or public health teams) to do this independently has drawbacks, hence offers a national template for prioritised topics and functionality to deliver a more consistent approach. PCNA comprises:

- A downloadable interactive Excel workbook containing comparative data presentations (please start by downloading the workbook to begin at Step 1);
- An online step-by-step guide (view <u>here</u>; describes key features and offers guidance on using the tool);
- An online indicator map and technical guide (coverage, original data sources and interpretation notes; view here);
- An online set of webpages focussed on identifying data-linked improvement actions and decision support (these page links are built into the workbook, revealed when you toggle an indicator for review).

Note on browser compatibility: We advise viewing PCNA webpages with a recent version of Google Chrome. Viewing in other/older browsers may result in cosmetic defects. Functionality will be reduced if JavaScript is disabled in your browser.

Note on language: As a proof-of-concept release, the PNCA tool and related resources are only available in English. Future releases with be in both English and Welsh.

Your feedback matters

We would be grateful for any feedback you have to share with us on this tool. Does it work for you? What could work better? We promise to consider any feedback carefully and are committed to reshaping the tool in the light of your feedback, as part of our efforts to make ongoing improvements.

You can send us feedback via <u>PrimaryCare.One@wales.nhs.uk</u> or by using the online feedback form <u>here</u>.

The PCNA Project Team