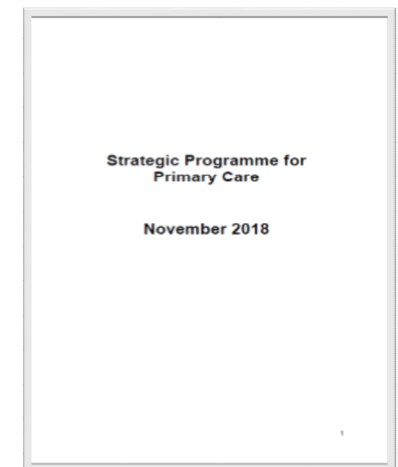


The Strategic Programme for Primary Care



An All-Wales Health Board-led programme
that works in collaboration with
Welsh Government and
responds to *A Healthier Wales*.



The Primary Care Model for Wales

- Setting the Direction (2010)
- Primary Care Plan for Wales (2015 -2018)
- Parliamentary Review of Health and Social Care in Wales (Jan 2018)
- A Healthier Wales (June 2018)
- Strategic Programme for Primary Care (Nov 2018)

Cluster Working

“A cluster brings together all local services involved in health and care across a geographical area, typically serving a population between 25,000 and 100,000.

Working as a cluster ensures care is better co-ordinated to promote the wellbeing of individuals and communities”

Key Messages (*A Healthier Wales*)



- Get better at measuring what really matters to people
- Greater emphasis on wellbeing
- Health and Social Care will work together..... joined up and scaled up
- Work as a single system, everyone working together
- Invest in new technologies
- Shift services out of hospitals into the community
- Implement the Primary Care Model for Wales

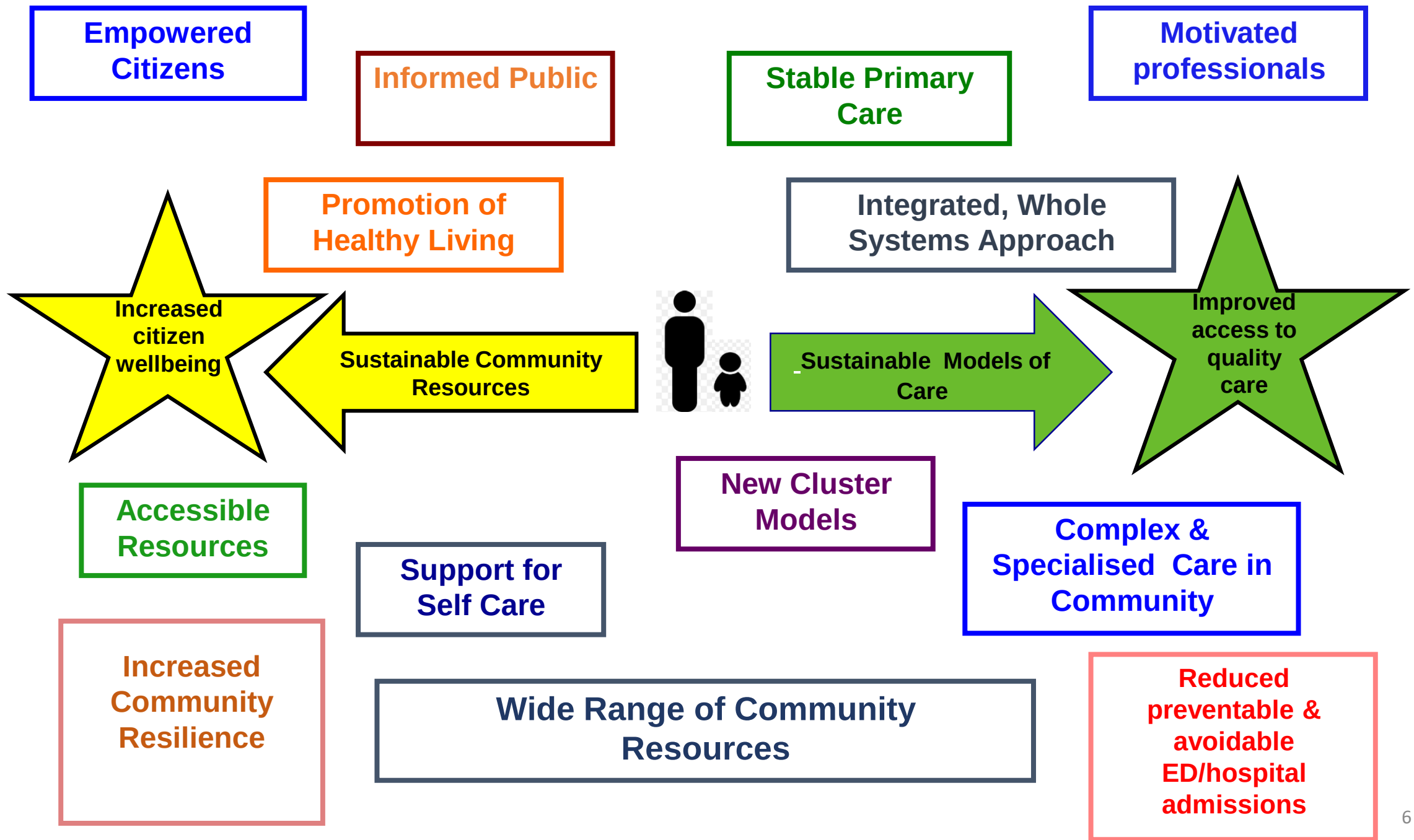
Primary Care Model for Wales

Informed by Pacesetter Programme (2015-18) – 24 projects on 'once for Wales' basis

1. Multidisciplinary teams working at cluster level are the way forward
2. Safe & effective systems to direct people to the right person / team at the point of contact
3. Integrated teams ensure a holistic approach to care - physical, mental and social well-being
4. Services must work well across in- and out-of-hours to ensure seamless care
5. Success also depends on an informed public who have access to a range of community services

The Transformation Required

- The most cost effective way of improving health and well-being to the practice population is no longer the traditional GP model
- Role of 'high street' needs to grow – change from business to service
- Wider community infrastructure – health and social care
- Place based care



Strategic Programme for Primary Care

'Primary Care response to A Healthier Wales'

1. Six Key Work Streams:



2. Seamless Working

3. Primary Care Contract Reform

and delivery mechanism

✓ **Socialising the programme:**

- Soft launch of Strategic Programme at National Primary Care Conference, Nov 18.
- 60+ meetings / presentations across Wales.

✓ **Programme Support:** Senior Programme Manager and project managers appointed.

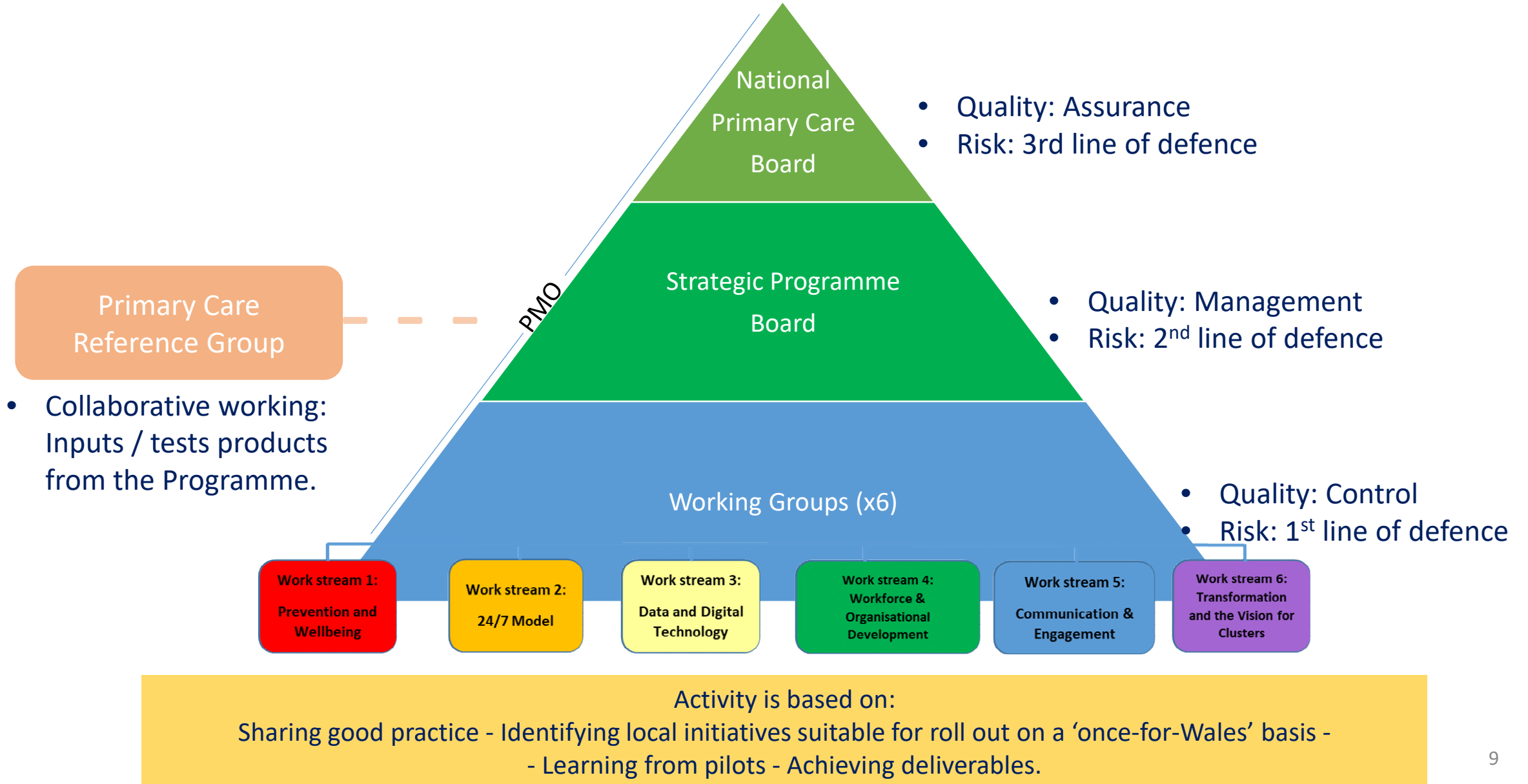
✓ **Leadership:** DPCC Lead and 'expert' Co-Lead. Strategic Programme Board established.

✓ **Work streams set-up:** project briefs approved, **Project Initiation Documents** completed.

✓ **Transition** from 'Initiation Stage' to fully operational and **highlight reporting**. First programme highlight report presented to National Primary Care Board Sept 19.

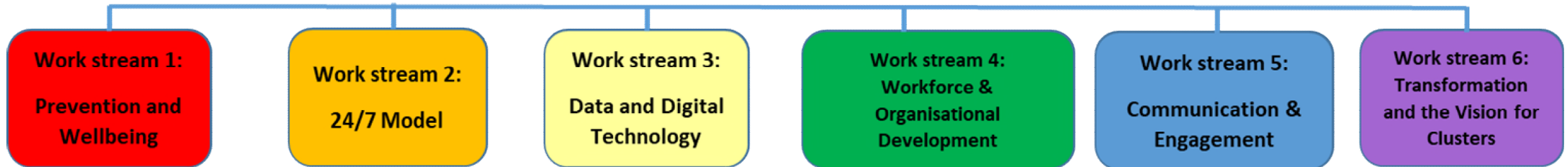
✓ **Early products delivered** and website to be launched Nov 2019.

How does the Programme work?



The Strategic Programme

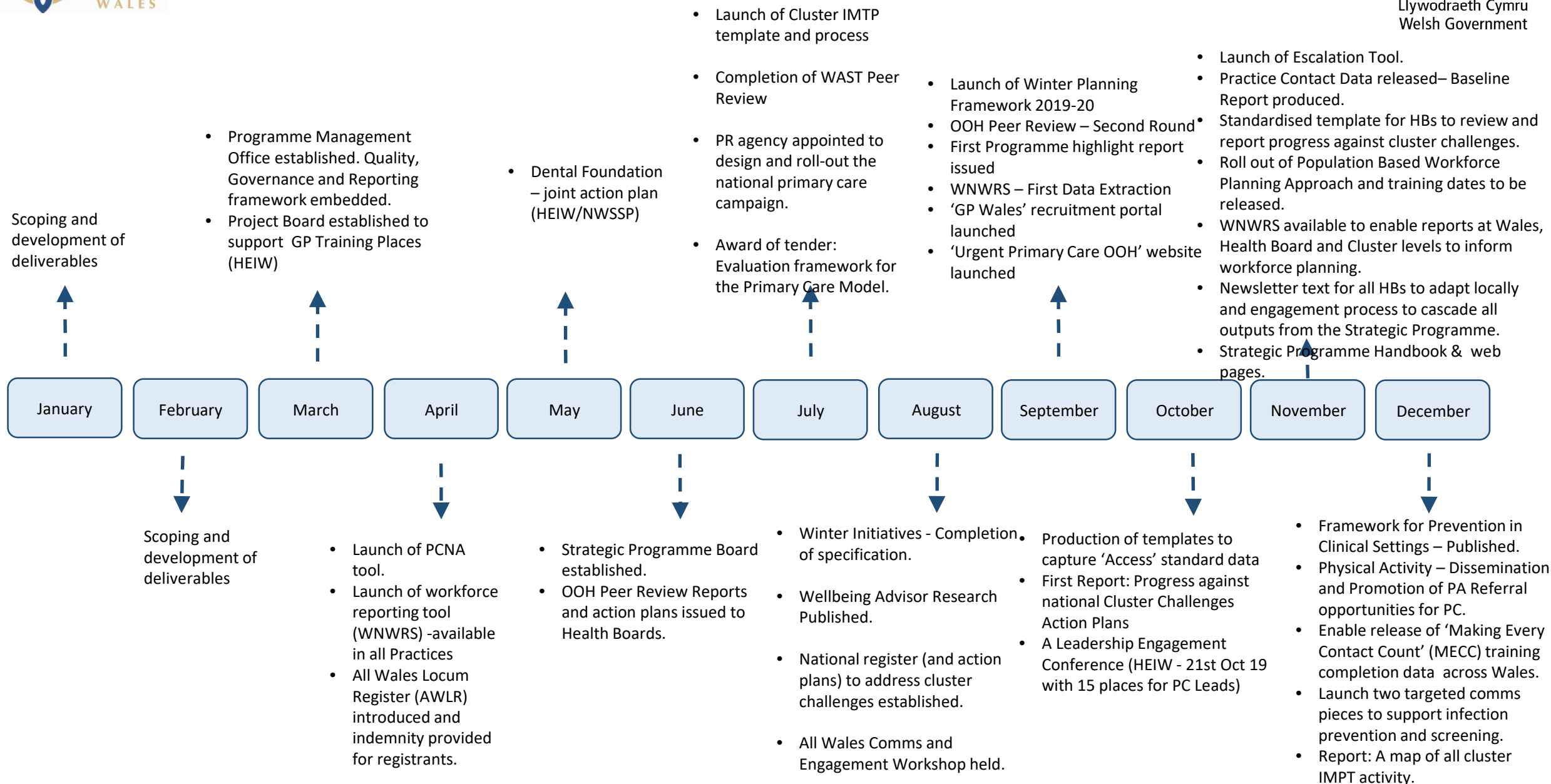
work streams:

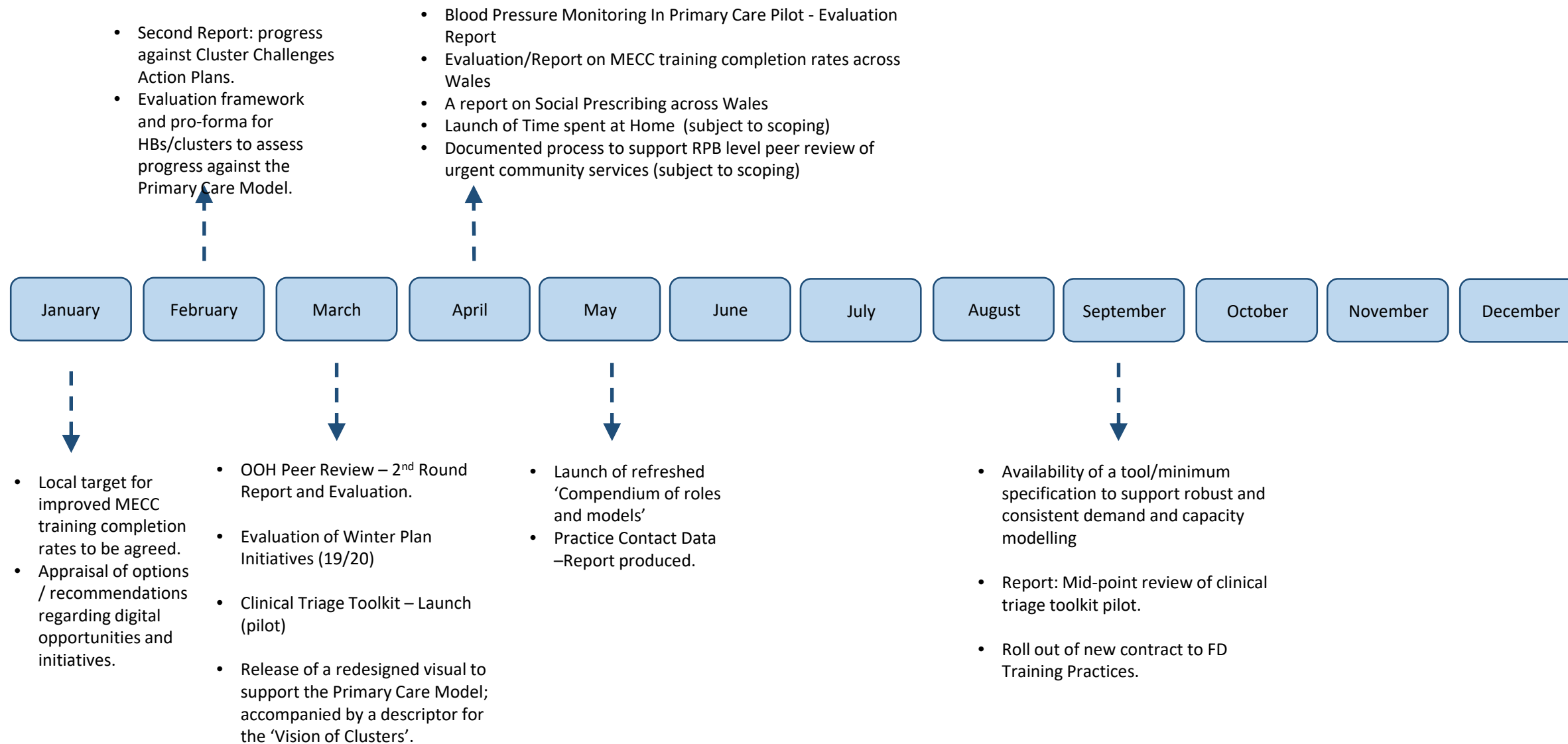


Programme	Strategic Programme for Primary Care	
Reporting Lines	National Primary Care Board (via Strategic Programme Board)	
Work Stream	1. Prevention & Well-being	2. 24 / 7 Model
Areas in Scope	• Information to citizens • Social Prescribing • Prevention in clinical and non clinical settings • Population segmentation and risk reduction • Maximising opportunities to support national programmes (MECC, <i>Building A Healthier Wales</i>)	• Telephone first / Sign-posting / Triage Urgent Care • Escalation Processes • Services in the Community • 111 Roll out • OOH Pathways • Winter Planning Framework • Management of Rising Risk

Programme	Strategic Programme for Primary Care	
Reporting	National Primary Care Board (via Strategic Programme Board)	
Work Stream	3. Data & Digital Technology	4. Workforce & Organisational Development
Areas in Scope	• Systems – current (e.g. MHOL) & new (e.g. WCCIS) • Information – data availability and data sharing • Technology – enabling a mobile workforce, assistive technology	• MDT Review • Workforce planning & demand capacity modelling (inc. national workforce tool) • A good place to work • Role development • Education, training and skills • Sharing best practice

Programme	Strategic Programme for Primary Care	
Reporting	National Primary Care Board (via Strategic Programme Board)	
Work Stream	5. Communications & Engagement	6. Learning from Transformation & Vision for Clusters
Areas in Scope	• Phase 1 – general awareness inc user friendly articulation of model and raising public awareness via PR campaign • Phase 2 –behavioural / culture change • Engagement at local level	• Identify barriers for clusters to develop at pace • Work with external stakeholders to identify areas of alignment • Alignment with national programmes (e.g. Transformation Programme, Clinical Plan, Value Based Healthcare)





Find out more



www.primarycareone.wales.nhs.uk/strategicprogramme



Follow us: @SPPCWales



Enquiries.strategicprogramme@wales.nhs.uk

**Read the handbook
(available via the webpages)**

