



6th January 2021

Dear colleague,

I am writing to you regarding the Attend Anywhere video consultation software and provide you with advance notice that as part of contract reform, virtual consultations using Attend Anywhere are proposed as one of the measures of activity that will count towards fulfilling your contract. Exact details of this particular measurement are yet to be finalised.

Welsh Government has procured the software nationally and NWIS are satisfied with the information governance arrangements should you have any concerns in relation to the governance of this particular system.

For those of you still to be convinced of the benefits of video consultation software in dental practice I would suggest that you attend the virtual presentation given by Dr Dan Naylor which can be booked via HEIW online booking system. Dr Dan Naylor is an early adopter of Attend Anywhere and his lecture explains the many benefits for both clinicians and patients in using this NHS video consultation software.

Further information in relation to Attend Anywhere can be obtained from the following link:-

<https://digitalhealth.wales/tec-cymru/vc-service/i-am-clinician/video-consulting-toolkits/dental-care-toolkits>

Training is compulsory and can be accessed through the link below:-

[Primary Care Training | Digital Health Wales](#)

It is also recommended that at least one member of the practice does the Super user training which will give them some autonomy in setting up the clinic in a manner which suits the practice. Details will then be passed to NWIS PCS who in turn will set up the clinic on Attend Anywhere and create the necessary accounts.

Yours sincerely,

Kind regards





Warren Tolley

Uwch Swyddog Deintyddol

Deputy Chief Dental Officer

NHS GDS contract holders

Heads of primary care

Clinical Dental Leads