



Restart of GDS Reform Programme In Wales

March 2022 Programme Update

01 April 2022 – Restart of the GDS Reform Programme

The GDS Reform Programme will officially restart on 01 April 2022, with practices being offered the opportunity to sign up to the reform contract variation agreement for 2022/23.

A letter was issued by the Director of Primary Care & Mental Health and the Deputy Chief Dental Officer on the 03 March 2022, which outlined the final arrangements for the coming year.

The variation agreement is currently with health boards, who will discuss specific contract arrangements with each practice that wishes to sign up to the variation for 2022/23.



CBBC8970.pdf



AE999E62.pdf

A new CDO for Wales, Mr Andrew Dickenson, started in post on 1st April 2022.

March 2022 Virtual Engagement Event

Following sharing of the Welsh Government letter on 03 March 2022, a GDS reform programme engagement event was held on 09 March 2022 to provide dental teams the opportunity to learn more about the requirements and options for 2022/23 and ask their questions on the information that had been provided by the WG. The engagement event was also organised to provide an overview of Welsh Government's policy commitment in reforming General Dental Services in Wales, communicate recently created programme structures, understand current workforce challenges and opportunities and provide a platform for feedback and generate discussion.

Over 500 people registered and the event was well attended on the day, a lot more than we expected. We apologise if you experienced difficulty in joining the event and also lack of time to ask all the questions to panel members.

All questions submitted at the event contributed to the information provided in the post-event *Myths, Facts and FAQ* documents, which have been shared with all dental teams. An event report has also been shared, which includes information on the feedback received.

Links to the event recordings and other resources can be found on PCOne via <https://primarycareone.nhs.wales/topics1/dental-public-health/dental-reform/>

We understand that there have been further engagement events within Health Boards, some facilitated by the Local Dental Committees. Ongoing local engagements will be vital to build good relationships and local networks.

GDS Reform Programme Board – Dental Strategic Oversight Group (SOG)

In the past few months, WG, PHW, HEIW, NHS BSA, BDA, CHC, Health Boards and others have been involved in discussions and development of programme structures to support the GDS Reform Programme restart from 1st of April.

The Dental Strategic Oversight Group has overall responsibility for the programme and is co-chaired by Alex Slade, recently appointed to the post of Director of Community Primary, Mental Health and Vulnerable Groups at WG and Julie Denley, Executive Director of Primary, Community & Mental Health at CTMUHB. This group provides governance and direction to the GDS reform programme and wider work in dentistry across Wales. The three work streams have started their work to advise and support the programme. The work streams concentrate on Finance (chaired by Warren Tolley, DCDO), Principles of Care, Quality, Need & Access measures (chaired by Paul Brocklehurst, Consultant in Dental Public Health, PHW) and Stakeholder Engagement (chaired by Anup Karki, Consultant in Dental Public Health, PHW). Planning around workforce, training, etc. has been ongoing within the HEIW. In addition to the work streams, the reform programme will also need advice, support and input from the existing groups and committees, e.g. Welsh Dental Committee, All Wales Dental Clinical Leads Group, Groups within Health Boards, HEIW, etc.

Principles of Care – Dental Caries & Periodontal Disease

The Principles of Care (PoC) for periodontal disease and dental caries (previously referred to as pathways) are continuing through their testing phase.

As a reminder, these were initially developed by local dental teams using a co-design approach. They were then sent out for an informal consultation process to understand the views of the broader profession. We have subsequently collated and analysed the feedback and further refined the content and layout. This has been overseen by work stream 2, who report to the Strategic Oversight Group, as part of the contract reform process.

Working with HEIW, the PoC have been sent out to dental practice teams with NHS contracts across Wales who have expressed an interest in being early adopters. Workshops are provided by HEIW for participants to have the opportunity to share their views about the PoC and consider how they may fit these principles into the working processes of their own practices. In addition we are in the process of extending the depth and range of stakeholders that are involved. We are also developing an evaluation framework. Our aim is to complete this in readiness to distribute to the profession in the Autumn of 2022. If you are interested in being involved please get in touch! Contact Kate –

kate.eyre@wales.nhs.uk

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What support is available for the training and development of the dental workforce?

HEIW continues to offer education and training to develop, shape and support the dental workforce. We aim to be agile and responsive in delivery of the programmes and events that are relevant to the dental team across Wales. Please contact us if you have any suggestions for content you feel you would like us to include in our course schedule. kathryn.marshall4@wales.nhs.uk

Highlights for early 2022 include:

Two on-line workshops to further explain and explore the Principles of Care (caries). These are on April 19th & April 21st. To book a place contact Stephanie.Richards7@wales.nhs.uk

The HEIW Annual Dental Team Conference takes place this year f2f on October 14th at the Marriott Hotel in Cardiff. All members of the dental team are invited to attend. The conference theme this year is 'Choice; how you may choose to act as a dental professional, how you consider choice from a patient's point of view, and from a workforce development and career point of view'. Booking via Maxcourse will be available in the next few weeks.

The next All Wales Dental Nurse Study Club will take place virtually during the evening of 19th April. All DNs are welcome. The subject being discussed is skill-mix and post registration opportunities for DNs

The next MPWiP courses for 2022 are scheduled for online delivery on May 4th, July 14th & November 16th - spaces are currently available.

Currently under development is a new post registration course for DNs on Oral Health Education. This will be an 'all Wales' offer with both the opportunity to undertake the whole programme and seek to receive a certificate on Oral Health Education; or alternatively just access the modules and subjects that will enable learners to target their knowledge and skills in a particular area and enable a flexible approach to ensure an appropriate work life balance. It is expected to be available from September 2022.

In relation to objective 6 of GDS contract reform we continue to offer help for teams to adopt a Continuous Quality Improvement (CQI) approach within their practices. We have a network of QI Dental Educators who are able to facilitate the following for dental practice teams:

- Shared Decision Making, MMD, SOSET, PDPs. Workshops to support all Quality Improvement Projects including D2S, Peer Review and substantive QI projects through our Quality Improvement Study Clubs. Funding is available for QI projects.

For more information and to request training or a practice visit for any aspect of QI above contact HEIW.DentalQI@wales.nhs.uk

Resources for Practices

A small working group has created some posters for practices which can be displayed in your waiting rooms. Details about how these can be downloaded to digital displays are to follow, but in the meantime, these can be printed. Have a look at Primary Care One <https://primarycareone.nhs.wales/topics1/dental-public-health/dental-reform/> and navigate to 'Resources for Practices'.



Behaviour Standards



Recall - English



Recall - Welsh

Public communications

Work is currently underway on developing public communications for dentistry. This work is being carried out by Dental Policy branch within the Welsh Government with support from their Communication Team.

Urgent ACORNs

NHS BSA provided information in early 2022 regarding completion of urgent ACORNs.

The message shared was that ACORN data no longer needs to be completed for 'urgent patients'. However, you **MUST** continue to complete ACORN assessments for routine patient visits – *do it well, once per year*.



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NHS BSA update

Work has been underway to:

- improve the Practice Record form Wales (PRW)
- pilot and progress our digital patient questionnaires
- update the clinical data set in Compass and introduce new validation measures to enable accurate reporting.

We continue to adopt a population health approach and address health inequalities with the recording of ethnicity data and will be supporting the collection of NHS numbers in future.

For more information and a chance to be up to date with all NHSBSA provider and performer changes please visit our Dental Bulletins:

<https://www.nhsbsa.nhs.uk/compass/bulletins/bulletins-providers-and-performers>

Please contact Dental Insight at dentalinsight@nhsbsa.nhs.uk for any queries relating to eDEN. Please also get in touch with any feedback or suggestions you may have – all are welcome as we seek to improve the service!

Over the next few months, the look and feel of eDEN will continue to change. If you have any queries including registration, password resets and training queries please email eDENsupport@nhsbsa.nhs.uk

Be involved

We welcome feedback and questions. We may not have all the answers yet – in fact we most definitely won't if they are related to work yet to be done **BUT** we capture the questions and use them to inform our programme and communication (e.g. FAQ documents, webinars, engagement events). So please, keep asking questions and giving us your feedback – you can send these to Kate kate.eyre@wales.nhs.uk.

Finally, a reminder that we are no longer sending paper copies of the prevention plans. A combination of staff working remotely without access to the previous supply, as well as adhering to our new greener way of working means that we have developed an electronic version which can be shared with your patients via email.

Have a look at <https://primarycareone.nhs.wales/files/acorn-and-expectations/dental-prevention-plan-e-version1-0-pdf/> or <https://gofalsylfaenolun.gig.cymru/files/disgwyliadau-a-acorn/cynllun-atal-deintyddol-e-version-1-0-pdf/>

For those patients who specifically request a paper copy, you can of course print some locally. These can be found on Primary Care One: <https://primarycareone.nhs.wales/files/acorn-and-expectations/prevention-plan-dental-health1-0-pdf/> and <https://gofalsylfaenolun.gig.cymru/files/disgwyliadau-a-acorn/cynllun-atal-eich-iechyd-deintyddol-1-0-pdf/>