

PRIMARY CARE DIVISION

NEWSLETTER



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Spring/Summer 2019

The Primary Care Division, part of the Health and Well-being Directorate of Public Health Wales, is responsible for supporting programmes of work relating to public health in primary care.

Our bi-annual bulletin keeps you up to date with the progress we're making across the core areas of our work: primary care transformation, dental public health and prevention and wellbeing in clinical settings.

Our [Annual Report](#) for 2018/19 for the Primary Care Hub was published in May and work has commenced on implementing our work plan for 2019/20.

HIGHLIGHTS AND FORWARD LOOK

Recent highlights

Over 200 delegates attended the second annual **Welsh Dental Symposium** held at Cardiff's Principality Stadium on Thursday 21 March 2019.

A **review of the PCOne and GPOne websites** was completed in March 2019. Implementation of the recommendations from the review will commence shortly.

The new **Primary Care Needs Assessment** (PCNA) tool was launched in April 2019.

A consortium comprising Millar Research (UK), the Institute of Public Care and Bruce Whitear Consulting have been appointed to develop a **National Evaluation Framework for the Primary Care Model for Wales**.

The **Confident Practice Managers Leadership Programme** was launched earlier this year, with two cohorts of practice managers attending their first session in March 2019.

Dates for your diary

Designed to Smile 10th Anniversary celebration week

w/c Monday 16 September
All Wales

National Primary and Community Care Conference 2019

Thursday 7 November
International Convention Centre (ICC)
Newport

*Sponsored by the Minister of Health and Social Services and co-ordinated by the PC Hub, the theme of this year's conference is **Clusters Past, Present and Future**.*

[Book your place at the conference online now.](#)



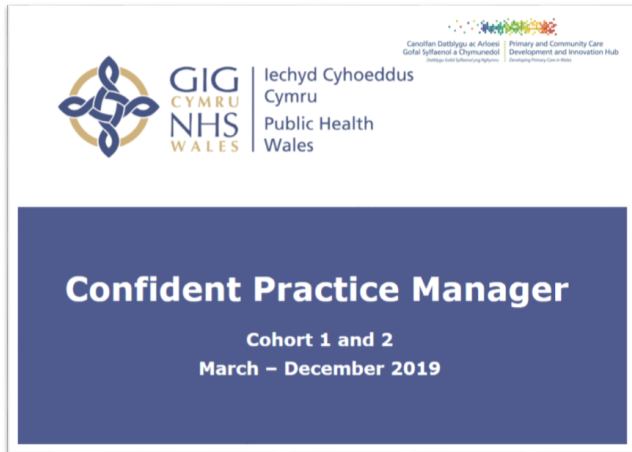
Canolfan Datblygu ac Arloesi
Gofal Sylfaenol a Chymunedol
Datblygu Gofal Sylfaenol yng Nghymru

Primary and Community Care
Development and Innovation Hub
Developing Primary Care in Wales

TRANSFORMATION OF PRIMARY CARE

Supporting health boards and clusters in the delivery of the national plan for the transformation of primary and community care in Wales.

Two cohorts of Practice Managers are now half way through the recently launched **Confident Practice Managers Leadership Programme**. Three further cohorts will be delivered across Wales later this year to help meet the demand for the training.



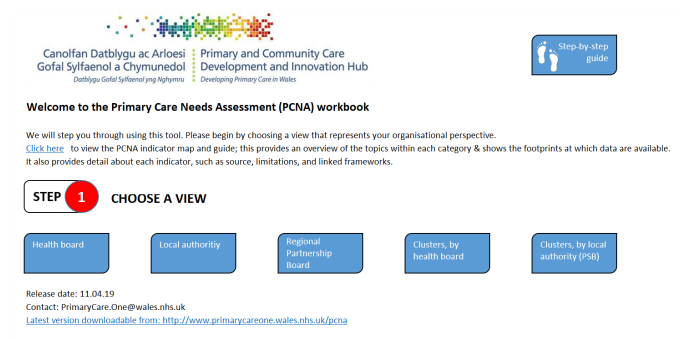
The PC Hub, on behalf of Welsh Government, led the tendering process to appoint a provider to develop a **National Evaluation Framework** for the **Primary Care Model for Wales**. The contract for this work has now been awarded and a series of workshops and meetings will take place over the coming months to engage stakeholders in the process.

The third and final **Pacesetter Workshop** took place in May in support of the 2018-2020 schemes. Organised by the PC Hub and supported by 1000 Lives Improvement, the workshop allowed the teams to come together and share their learning and outline their plans beyond the project lifecycles.

The PC Hub hosted its first workshop for health board employed **Cluster Lead Support Officers** in June. Attended by representatives of all health boards, this was an opportunity for participants to meet and share initial ideas, and to identify their learning and support needs for local cluster working. Further workshops are being planned throughout 2019/20.

The new **Primary Care Needs Assessment (PCNA) tool** was launched in April. The 'proof of concept' tool aims to facilitate a once-for-Wales approach to cluster needs assessment, providing users with improved and timely access to health intelligence as well as evidence on effective interventions.

Feedback on the tool is welcomed via **online form** or email **PrimaryCare.One@wales.nhs.uk**.



The **Cluster Leadership Network (CLN)** continues to meet bimonthly, providing a networking forum for all Cluster Leads in Wales. If you would like more information or to join the Network please email **Kelly.King@wales.nhs.uk**.

DENTAL PUBLIC HEALTH

Supporting and leading oral health and dental services improvement in Wales.

Over 200 delegates attended the 2nd annual **Welsh Dental Symposium** held at Cardiff's Principality Stadium on Thursday 21 March. Collaborative working, technological development and the General Dental Services Reform Programme were the key themes of day, with delegates given the opportunity to explore what the future looks like for Welsh dental services and the role they can play in transforming dentistry in Wales. Speakers included Vaughan Gething AM, Cabinet Secretary for Health and Social Services and Chief Dental Officer for Wales, Colette Bridgman.



The **General Dental Services Reform Programme** has continued to expand with 94 practices across Wales now taking part. A document outlining the changes expected from participating dental practices as they progress to the next stage of the programme has been finalised and shared with practices and health boards. Engagement events are being arranged across Wales for practices that are already signed up to the programme, as well as those considering joining.

Steps to monitor and evaluate the programme have been planned, with Bangor University commissioned to conduct an **independent realist evaluation** led by Professor Paul Brocklehurst. The Dental Public Health team is working closely with Welsh Government and the NHS Business Services Authority to ensure ongoing improvement in the types of information collected from reform dental practices. Welsh Government has also agreed to fund a dedicated resource within the NHSBSA Analytical Team to produce regular programme

feedback and monitoring reports for health boards and reform practices.

Over 80 staff members and stakeholders of **Designed to Smile (D2S)**, the programme to prevent tooth decay in young children in Wales, attended the third annual D2S learning event held in Swansea on 7 March. Abertawe Bro Morgannwg University Health Board (now Swansea Bay University Health Board) hosted the event, with speakers from Public Health Wales, the Welsh Oral Health Information Unit, Health Education and Improvement Wales, and the ABMUHB Community Dental Service and Dietetics teams.

This September **D2S** will be celebrating its 10th anniversary. To mark this milestone and to celebrate the many successes of the programme to date, its delivery team is planning a series of activities in the week beginning Monday 16 September, including a social media campaign and a schools colouring competition.



This summer we will be wishing **Lisa Howells, Deputy Chief Dental Officer at Welsh Government** a happy retirement! Lisa has worked in dentistry for over 40 years, with 30 of those in Wales. In recent years, Lisa has been on secondment from Public Health Wales to the Welsh Government. She has worked with the dental public health team in areas including Quality Improvement and Designed 2 Smile .

Congratulations are in order for Anup Karki, our Dental Public Health Team Lead, who won the



Chair and Chief Executive's Individual Award at the recent Public Health Wales, **Diolch! staff awards.**

PREVENTION AND WELLBEING

Developing a coordinated approach to prevention in clinical settings to reduce the avoidable burden of disease.

Wide engagement of the first draft of the **Framework for Prevention in Clinical Settings** is currently underway. It sets out at a systems level how we can create more favourable conditions for prevention activities, and also how we can implement more systematically, evidence informed prevention interventions which are scalable and sustainable.

The Framework provides a shared model for prevention and highlights the need to coordinate key public health expertise and functions in health intelligence, knowledge mobilisation, behaviour change science and quality improvement methodologies, to support a coordinated approach to prevention in clinical settings.



In the first instance, the framework is being applied to high blood pressure (BP) to identify possible areas for action, improvement and investment with the aim of reducing the burden of ill health attributable to high BP.

The PC Hub has been awarded funding by the Strategic Stroke Implementation Group to conduct a **Service Evaluation of Blood Pressure Monitoring in GP waiting rooms** across the North Ceredigion Primary Care Cluster over the next nine months.

The project will use a quality improvement approach to evaluate the effectiveness of the

opportunistic measurement of blood pressure and detection of Atrial Fibrillation in GP waiting rooms, with the aim of increasing the rate of BP checking in line with clinical guidance.



The PC Hub hosted a **Community Pharmacy Stakeholder Workshop** in June to explore the future direction of community pharmacy led national public health campaigns and other opportunities for prevention in the community pharmacy setting.

Participants from pharmacy and non-pharmacy backgrounds attended the workshop in Cardiff, which included a review of national campaigns implemented to date and explored behaviour change techniques and national drivers for prevention in the pharmacy setting. A workshop report with recommendations will be shared with stakeholders to inform next steps.



If you would like further information on anything included in future editions of this newsletter, please contact email PrimaryCare.One@wales.nhs.uk