



Directory of Education and Training in Inclusion Health for Health Professionals

Primary Care Division-Public Health Wales

Version 1.0 (2024-2026)

Mae'r ddogfen yma ar gael yn y Gymraeg/This document is available in Welsh.

Contents

Introduction:	. 3
How to use the directory?	. 4
Section 1- Training Courses & Toolkits	. 6
Table 1: Training courses, toolkits and resources relevant to all healthcare staff to support knowledge and understanding of inclusion health	
Table 2: Training courses and resources relevant to professional interested in thehealth needs of inclusion health groups, as well as staff who provide inclusionhealth services.	
Table 3: Training courses and resources for staff who would like to have more indepth knowledge of inclusion health as a speciality.	
Table 4: Top 10-20 training modules, and resources relevant to the threeprofessional groups as identified in the Inclusion Health Education Mapping reviewreport by Pathway2	
Section 2- Clinical and lifestyle knowledge: link to the key websites, resource packs and reports relevant to common health groups	24
Section 3: Additional reading2	29
Appendix 1: Checklist of Continuing Professional Development (CPD) and reflective notes3	36
References:	37

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- Dr Ayla Cosh, Clinical Director Cardiff and Vale Health Inclusion Service
- Janet Keauffling, Specialist Nurse Homeless & Vulnerable Adults Swansea & Neath Port Talbot
- Star Moyo, Health Inclusion Service Senior Nurse, Aneurin Bevan University Health Board

Introduction:

Inclusion health is an umbrella term used to describe individuals who face social exclusion and encounter various risk factors for poor health, including poverty, violence, and complex trauma. This category includes those who are homeless, dependent on drugs and alcohol, vulnerable migrants, members of Gypsy, Roma, and Traveller communities, sex workers, individuals involved with the justice system, and victims of modern slavery. People belonging to these inclusion groups often experience significantly worse health outcomes compared to the general population, with a lower average age of death. This significantly contributes to the growing health disparities. Inclusion health groups frequently face obstacles in accessing healthcare services and may have negative experiences due to multiple barriers in the healthcare delivery system¹.

The workforce's knowledge and skills in inclusion health are crucial in providing equitable services. In the UK, all four devolved administrations recognise the importance of incorporating the Inclusion Health into healthcare professionals' education and training. Each nation has issued guidelines to improve health outcomes for marginalised groups. However, recent studies have not found evidence of government departments or national organisations outlining a plan to ensure that healthcare professionals have the necessary knowledge and skills to care for vulnerable communities². According to evidence published by organisations employing staff who work with vulnerable groups, many healthcare practitioners have recognised the need to acquire the knowledge and skills to support service users from socially excluded communities².

When we wrote this directory, we learned that discussions were underway in Wales to create a knowledge and skills framework for inclusion health. Meanwhile, this directory is designed to help healthcare professionals identify education and training opportunities to help them meet the knowledge base for inclusion health and health inequalities.

The directory does not claim to be an exhaustive or comprehensive guide to all education and training opportunities. It is limited to those identified from a review of educational health websites, health professionals' knowledge, and a rapid internet search from January to March 2024.

How to use the directory?

This document is divided into three sections, each colour-coded differently, to enable users to navigate to relevant courses based on their needs and interests rather than going through the whole directory page by page. To go to the relevant section, hover over the colour block, and click.

<u>Section 1</u> includes information and links to the organisations and websites
that offer a variety of training courses and resources relevant to the inclusion
health and health inequalities in three tiers including universal,
supplementary, and special interest.

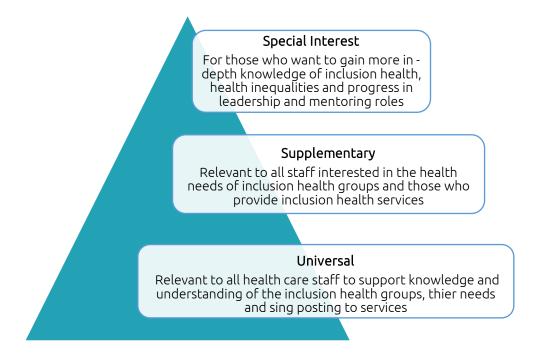


Figure 1: Hierarchy of training resources

This section is the most extensive in the directory and is made up of four tables:

<u>Table 1(Universal)</u>: Training courses, toolkits and resources relevant to all healthcare staff to support knowledge and understanding of inclusion health.

<u>Table 2 (Supplementary)</u>: Training courses and resources relevant to all staff interested in the health needs of inclusion health groups and staff who provide inclusion health services.

<u>Table 3(Special Interest)</u>: Training courses and resources for staff who want to gain more in-depth knowledge of health inequalities and inclusion health as a subspeciality.

<u>Table 4</u>: The top 10-20 training modules and resources relevant to the three professional groups named in pathway's Inclusion Health Education Mapping review report.

- <u>Section 2</u> includes links to sources of clinical and lifestyle knowledge that are common among inclusion health groups.
- <u>Section 3</u> includes additional reading resources for contextual knowledge and knowledge of relevant policies and legislations linked to some inclusion health groups.

<u>Appendix 1</u> includes a suggested CPD checklist to provide users with a learning and reflection log when they complete relevant learning activities.

Section 1- Training Courses & Toolkits

Table 1(Universal): Training courses, toolkits, and resources relevant to all healthcare staff to support knowledge and understanding of inclusion health.

	Control	Durahira	Cook	Causas
Title	Content	Duration	Cost	Source
Royal College of GPs- Health Inequalities Hub	 The RCGP health inequalities hub contains three eLearning courses and other resources. The first course introduces health inequalities, terms such as the wider determinants of health, the inverse care law and the intersectionality between multiple factors. The second course is on inclusion health groups, including those experiencing homelessness, victims of modern slavery and vulnerable migrants. The third course discusses the principle of allyship and bystander intervention, how to avoid unintentional microaggressions and how a practice might deal with a patient expressing racist views. The rest of the hub contains interviews and a webinar with Professor Sir Michael Marmot, a podcast about using social prescribing link workers to reduce health inequalities and a section about increasing vaccine uptake to reduce health inequalities. Finally, there are links to other resources, including on 'missingness', when patients do not attend appointments and may be harmed by this, and addressing the increased health inequalities seen since the COVID-19 pandemic. 	30-45 minutes each course	Free	https://elearning.rcqp.org.uk/course/view.php?id=459

Fair Health: Health Equity Action and Learning a charity offers free courses, eLearning, blogs, a podcast, and more. All are designed to enable all healthcare professionals to develop the knowledge, skills and confidence to work in areas of deprivation, with marginalised patients, and to reduce inequalities.	 A brief introduction to the inclusion health A practical guide to reducing health inequalities in primary care. A student healthcare guide to supporting people experiencing homelessness. Adverse Childhood Experiences Autism and inclusion health Community is the best medicine. Demystifying data Health-related Street outreach Health inequalities and secondary care Introducing health inequalities for primary care leads Introducing health inequalities in Primary Care Leading for health equity 	A Minimu m of 20 minutes to a maximu m of 2 hours.	Free	https://www.fairhealth.org.uk/courses
NHS England: All Our Health e learning programme	The All Our Health eLearning sessions have been developed to provide a bite-sized introduction to the framework's wide range of topics. These sessions include signposting to trusted sources of helpful evidence, guidance, and support. You can dip in and out of the content as and when you need it. The programme includes Inclusion Health and Homelessness modules. Note: It is a PHE resource, so some of the information, such as signposting, may not be relevant to Wales	bite- sized sessions You can dip in and out of the session.	Free	https://www.e- lfh.org.uk/programmes/all- our-health/
Health Inequalities Programme NHS England	The health inequalities programme is designed to help healthcare professionals to: • understand the importance of health inequalities in clinical practice. • recognise the causes of health inequalities in services, experience, or outcomes among patients.	Six sessions, 30 minutes each	Free	https://www.e- lfh.org.uk/programmes/healt h-inequalities/

Queen Mary University of London, Building equitable primary care: A toolkit for practitioners and decision-makers	 reflect on the role of the healthcare professional in narrowing the gap on health inequalities. Apply quality improvement methodology to tackle health inequalities in their field This toolkit describes equitable primary care and provides practical steps to help local decision-makers address health inequalities. 	N/A	Free	https://www.qmul.ac.uk/ceq/ media/ceg/documents/Final HealthInequalitiesReport_Ca mbridge_Reduced.pdf
Health Education and Improvement Wales (HEIW) Cultural Competence eLearning	 Module 1: Introduction to Culture Module 2: Cultural Competence 	40 minutes	Free	https://heiw.nhs.wales/support/campaigns/heiw-pharmacy-cultural-awareness-campaign/challenge-2-e-learning-modules/
NHS England: Cultural Competence and Cultural Safety. The Cultural Competence and Cultural Safety eLearning purpose is to support clinicians in the NHS to gain knowledge and understanding of the issues around culture and health; and how this might influence health care outcomes.	 The first session aims to describe what is meant by 'culture' and why it is important for health professionals to be aware of how this can impact health. The second session describes cultural competence and its importance for health professionals working across cross-cultural situations. The third session (aimed at midwives) examines the importance of cultural competence in the context of maternity care. It aims to help healthcare professionals support and meet the needs of a changing population. Note: requires access to Elfh. Staff with an NHS account can sign up for free. 	Made up of three 20–30-minute learning sessions.	Free	https://www.e- lfh.org.uk/programmes/cultu ral-competence/

Health Education and Improvement Wales (HEIW) CPD on-demand and learning events provide a helpful learning platform for continued professional development.	 Recorded Webinar on Homelessness and Health. Key learning outcomes include: Summarise the reasons why people might become homeless. Identify the barriers that might exist in accessing healthcare. Describe the health impacts of homelessness. Look at maximising the effectiveness of a consultation with a patient who is experiencing homelessness 	40 minutes	Free	https://gpcpd.heiw.wales/cp don-demand/substance- misuse-and-other- vulnerabilities/
Institute (QNI). Homeless and Inclusion Health Programme. The Queens Nursing	The homeless and inclusion health programme page has a range of resources, including case studies, innovative projects, links to a wide range of student resources in inclusion health and CPD in inclusion health nursing, and guidance and toolkits for all nursing teams. This can be accessed at any time.	Flexible	Free	https://qni.org.uk/nursing-in- the-community/homeless- and-inclusion-health- programme/
Shelter Cymru: Course 1- Holding back homelessness. Course 2- Acting to prevent Homelessness	Both courses are for Frontline workers who come into contact with people on a daily basis, including (but not limited to: Teachers, GPs, health visitors, support workers, DWP job coaches, volunteer agencies, social services, youth workers, community leaders, and police. Course one includes: The meaning of homelessness under the Housing (Wales) Act 2014 Local Authority duty to assess homeless applicants. Local Authority duty to provide interim accommodation. Referral routes into further support Course two includes: An exploration of the common myths of homelessness Case studies Pressure points and triggers for homelessness	Half day 10-12:30	These can be delivered live online to groups of up to 20 people at a total cost of £650 or as e-learning with a cost of £90 per person	https://training.sheltercymru. org.uk/

	 Signs to look for in certain situations and contexts. Stories from people with lived experience of homelessness Further training opportunities 			
Kings College London: Multiple Exclusion Homelessness: A Safeguarding Toolkit for Practitioners	This tool directs practitioners from across the sectors to relevant materials to assist agencies in objectively ascertaining needs for accommodation-based support, recognising common risks associated with care and support needs, taking into account risks associated with MEH, and weighing up available multiagency risk management pathways to identify what action is needed and by whom to reduce or remove foreseeable risk in accordance with the legal framework.	N/A	Free	https://www.kcl.ac.uk/hscwru/assets/news/2023/nov/safequarding-multiple-exclusion-homelessness-toolkit-2023.pdf
Aneemo. Com	Foundation Courses range from stand-alone modules involving several hours of study to more extensive programs with multiple modules released in bite-size sections to support your learning and engagement with topics such as rough Sleeper Mental Health and improving access to services for clients experiencing multiple disadvantages and co-occurring conditions, Trauma-informed approaches etc.	Varies- up to 45 minutes per module	A mix of free and paid (£36 per person)	https://www.aneemo.com/co urses
NHS England: Population Wellbeing Portal	This is a central location for learning to deliver improvements in public health, prevention, and wellbeing. This program includes a wide range of public health topics, including sessions on health inequalities and Homelessness. Note: It is a PHE resource, so some sign-posting information may be outside Wales.	Bite- sized sessions. It can be complet ed in your own chosen time.	Free	https://www.e- lfh.org.uk/programmes/popu lation-wellbeing-portal/

ACE hub Wales: All Wales	This training aims to help organisations become	Flexible,	Free	https://acehubwales.com/res
Trauma-Informed	trauma-informed and implement the principles and	bite- ,		ources/all-wales-trauma-
Organisation Training	approaches. Currently, 33 All Our Health e-learning	sized		informed-organisations-
	sessions covering various public health topics are	sections		<u>training/?chapter=3</u>
	available.			
	The training may seem like an enormous resource and			
	a bit daunting, but it is broken down into bite-sized			
	chapters, so take your time exploring each section.		_	
Aces Aware	Shared learning to promote and implement ACE	topic	Free	https://training.acesaware.or
	screening and improve the quality of care. A collection	depende		<u>g/aa/</u>
	of webinars, tools, reports, guides and training.	nt (1-5		
	Training Courses include: ACE Screening Implementation How to Guide- 3	hours).		
	modules (2 hours).			
	Stress Busters: 8 modules, 5 hours			
	Science and innovation speaker series: often an hour.			
	Note: This is a US-based resource. For Wales, please			
	check the row above			
Women's aid – CPD	Short courses on issues such as domestic abuse,	Up to 3	£75 per	https://www.womensaid.org.
courses	coercive control, and living without immigration	hours	person	uk/what-we-do/training/cpd-
	status in the UK. Some beneficial courses in inclusion	max per		<u>courses/understanding-</u>
	health- such as supporting refugee and asylum	session		domestic-abuse/
	seekers who have experienced sexual violence,	online		
	Female Genital Mutilation (FGM), domestic violence			
2 11 1 1 1	and immigration status, and honour-based violence.		_	
British Medical	Covers unique challenges for refugees and asylum	N/A	Free	https://www.bma.org.uk/advi
Association (RMA) Defugee and	seekers.			<u>ce-and-</u> support/ethics/refugees-
(BMA). Refugee and asylum seeker patient				overseas-visitors-and-
health toolkit				vulnerable-migrants/refugee-
Overcoming barriers.				and-asylum-seeker-patient-
				health-toolkit/overcoming-
				barriers-to-refugees-and-
				asylum-seekers-accessing-
				<u>care</u>

BMA. Health resource: Refugees and asylum seekers	This guidance is for doctors who may be unsure about the health needs and care entitlements of refugees and asylum seekers. It may also be helpful to other healthcare professionals and staff. If you have patients who are refugees and asylum seekers, you may find background information on their journeys and personal circumstances useful. This can support a holistic and person-centred approach. The guidance provides information on: who refugees and asylum seekers are, claiming asylum in the UK, entitlements to NHS care, health challenges faced, barriers to accessing care, managing language and literacy barriers, and useful resources.	N/A	Free	https://www.bma.org.uk/me dia/1838/bma-refugee-and- asylum-seeker-health- resource-june-19.pdf
Gov.UK. Migrant health Needs Guide	Advice and guidance on the health needs of migrant patients for healthcare practitioners.			https://www.gov.uk/government/collections/migrant-health-guide
Making Every Contact Count (MECC)	Not specific to inclusion health however MECC enables the opportunistic delivery of consistent and concise healthy lifestyle information and enables individuals to engage in conversations about their health at scale across organisations and populations. There are currently two new e learning modules: • Level 1: Having Healthy Weight Conversations (English and Welsh) • Level 2: Having Healthy Weight Conversations (English and Welsh)	30 minutes per module	Free	https://mecc.publichealthnet work.cymru/en/e-learning/
PrescQIPP: Community Interest Company	An NHS-funded not-for-profit organisation that supports quality-optimised prescribing for patients. They produce evidence-based resources and tools for primary care commissioners and provide a platform to share innovation across the NHS.	Variable dependi ng on the type of resource	Mostly Free	https://www.prescqipp.info/a bout-prescqipp/

	Most of their materials are publicly available. They also provide a range of data and intelligence tools, webinars and events for subscribers.			
Doctors of the World: Safe Surgeries Toolkit	The toolkit lays out seven steps for practices to help ensure that everyone in their community can access the healthcare they're entitled to. The website includes various tools & and templates that can be adapted for the use of General Practices including: • patient registration policy template • Safe surgeries Toolkit for COVID-19 response Quick - reference poster for reception staff.	N/A	Free	https://www.doctorsoftheworld.org.uk/safesurgeries/safesurgeries/safesurgeries/safesurgeries-toolkit/
Public Health Wales Screening Awareness Training	 Although there is not a specific module or focus on the needs of the inclusion health groups, this training will provide the skills and knowledge to: Talk about the NHS screening programmes offered in Wales. Know who is invited to screening, how they will be invited and when. Understand the benefits and risks of screening and the importance of making an informed choice. Recognise how health inequalities experienced by the people you support may impact them when they are invited to screening. Access and share up to date information about screening in different formats, for example, easy read. 	Three hours session available via Microsof t TEAMS (MST).	Free	https://phw.nhs.wales/servic es-and- teams/screening/community- training-and-education/ You can book directly from the above link.

 Promote screening within your community with posters, infographics, videos and other available resources. 			
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Table 2 (Supplementary): Training courses and resources relevant to professional interested in the health needs of inclusion health groups, as well as staff who provide inclusion health services.

Title	Content	Duration	Cost	Source
Online inclusion health course The Faculty for Homeless and Inclusion Health offers six free online training units for professionals with an interest in the health needs of people who are homeless, people who sell sex, Gypsies and travellers and vulnerable migrants.	Module 1- Health inequalities: an introduction to the social determinants of health. This unit is relevant to everyone working in or living with inclusion health issues. Module 2—Health commissioning for excluded groups: This unit is designed for health service commissioners and policymakers seeking guidance and practice-based evidence for service commissioning but may also interest service providers in exploring new working models. Module 3- Housing Commissioning for Excluded Groups: This module is designed for policymakers, local authority housing officers, commissioners, and voluntary sector organisations. Module 4- Homelessness and Health – an Introduction for Practitioners and Service Providers: This module is for practitioners and service providers but contains concepts that may help commissioners and policymakers. Module 5 – Mental Health, Substance Use & Homelessness: This unit will interest practitioners and service providers, campaigners and people with lived experience of exclusion. Module 6 – Drug and Alcohol Use and Homelessness-This unit is primarily for clinicians and service providers.	1-2 hours / Module With some optional case studies	Free	https://www.pathway.org. uk/the-faculty/

The Queens Nursing Institute (QNI), Transition to Homeless and Inclusion Health Nursing Resource	 This learning toolkit has eight downloadable chapters, including: 1- An Introduction to Homeless and Inclusion Health 2- Making the transition to homeless and inclusion health nursing 3- Working safely 4- Patient focus 5- The effective multi-disciplinary team 6- working with people at risk of harm 7- Responding to policy and capturing evidence 8- Developing your career (Module eight links to the proficiency standards for specialist community public health nurses). 	downloada ble material and can be used in own time.	Free	https://qni.org.uk/resourc es/transition-care-home- nursing/ https://qni.org.uk/nursing- in-the- community/transition- community- nursing/homeless-health/
GroundsWell	Shelter training is delivered both online & face to face to small groups. Sessions include introductory teaching on homelessness and the welfare system and more in-depth areas for those with high contact. They also have a session on motivational interview skills, which is an area recognised to have little eLearning on.	eLearning: 30-90 minutes Face to face: 1 - 2 days	eLearnin g: £30- £40/ per person Face to face: 160-300 per person	https://england.shelter.or g.uk/professional resourc es/shelter training/trainin g for groups
Homeless Link	Rolling programme of online training webinars with a focus on homelessness – some focused-on health. Currently offering 11 online seminars covering various topics, including education, employment, safeguarding and some clinical issues such as autism.	Variable depending on the type of course.	A mix of free and paid courses Paid course - up to £160/pp)	https://homeless.org.uk/e vents/
NICE guideline [NG214] Integrated health and	This guideline covers providing integrated health and social care services for people experiencing	N/A	Free	https://www.nice.org.uk/q uidance/ng214

social care for people experiencing homelessness An implementation manual to follow NICE guideline [NG214].	homelessness. It aims to improve access to and engagement with health and social care, and ensure care is coordinated across different services. To accompany the guideline above, an implementation manual is produced. It includes step-by-step advice and check lists on how to follow key recommendations in different disciplines, case studies of good practice and links to resources.	N/A	Free	https://assets- global.website- files.com/59f07e67422cdf 0001904c14/63d251ef62a 297db26f9f601 CHI-NICE- guidelines-resource.pdf
	Alongside the implementation guidance a series of short films are developed to show how the guideline can support health and social professionals.	N/A	Free	 front-line workers and clinicians in mainstream services such as accident and emergency departments and GP surgeries front-line professionals in adult social care such as social workers with multidisciplinary experience, day care centre teams and local authority housing staff commissioners of services, especially those combining health and housing and including

				mental health services • strategic senior leaders who take a whole-system view of health and social care.
Anna Freud- A mental health charity	Specific to mental health- Low-cost training on mentalisation and other therapeutic approaches to psychological trauma. Offer very specific, longer courses in mental health. It also covers motivational interviewing, but there is not much eLearning in that area. As courses are distinct, different ones would be useful to different areas of inclusion health. For example, some of their training is on self-harm, and others are for those who work with children who have undergone trauma.	Varies depending on the type of training required	Low cost	https://www.annafreud.or g/training/

Table 3 (Specialist interest): Training courses and resources for staff who would like to have more in-depth knowledge of inclusion health as a speciality.

Title	Content	Duration	Cost	Source
MSC module in inclusion health. The course is available as an optional unit on UCL's Population Health MSc but can also be taken as a standalone unit with transferable academic credits or simply for CPD.	1- Inclusion health populations and their health needs 2- The social determinants of health 3- Effective interventions for inclusion health communities 4- Data collation and statistics for inclusion health services Covers knowledge base in most of the key competencies related to the inclusion health.	Seven days of learning or seven weeks	General rate: £1,300 NHS discounted rate: £1,200 Concessions: £1,000 Experts by experience: £0 – limited places only for those with lived experience	https://www.ucl.ac.uk/epidemiology-health-care/study/short-courses/homeless-and-inclusion-health
Peer support and lived experience external training for organisations and businesses/ Recovery Cymru	Implementing Peer Support in Services Understanding Substance Misuse Delivering Peer Support Managing Substance Misuse in the Workplace Well-Being in the Workplace	Varies	Implementing peer support in services: circa £600 per day peer support: circa £300 per person or purchase a course for a group of 6 circa £1250	https://www.recoverycymru.org.uk/training/

London Network of Nurses and Midwives Homeless Group (LNNM)	A charity that supports professionals working in inclusion health promotes best practices and develops inclusion health as a distinct, recognised speciality. The website includes elearning modules, research papers, guidelines and reports. Provides training for councils on	Varies Two hours	Free £75 per	https://homelesshealthnetwork.net/elearning/ https://www.nrpfnetwork.org.uk/training
Public Funds (NRPF) Network	supporting people with no recourse to public funds and good practice in delivering services	sessions online	person	neeps.//www.mpmeework.org.diyerdining
Pathway Website— Homeless and Inclusion Health standards for commissioners and service providers	Pathway website has a dedicated page to Research, Policy and Practice. The page covers variety of areas including Primary care, Mental Health, Diabetes Care, Emergency Care, Palliative Care, for homeless people. The primary care section includes various resources including Homelessness: a guide for Pharmacists, digital health screening template, a guide for receptionists and practice managers and homeless and inclusion health standards for commissioners and service providers. The standards guidance set clear	Health standards	Free	https://www.pathway.org.uk/research/
	minimum standards for planning, commissioning and providing healthcare for homeless people and other multiply excluded groups.			content/uploads/Version-3.1-Standards-2018- Final.pdf
Faculty of Public Health - Health Knowledge	The Health Knowledge textbook and other training resources are aimed at public health practitioners and	The Health Knowledge textbook and	Free	https://www.healthknowledge.org.uk/

	specialists. Whilst there is no specific inclusion health topic in the textbook, Equality, Equity and Policy is one of the major sessions. Helpful for the Senior Clinicians and Health Professionals who would like to have further contextual knowledge of leadership and communications since these are some of the areas where current inclusion health resources don't cover fully.	other training resources are aimed at public health practitioners and specialists. Whilst there is no specific inclusion health topic in the textbook, Equality, Equity and Policy is one of the major sessions.		
Guidance on addressing health inequalities among people in contact with the criminal justice system	This is a briefing for directors of public health and Criminal justice partners, and local authorities	Guidance	Free	https://revolving-doors.org.uk/wp-content/uploads/2016/08/Balancing-Act.pdf

Relevant professional Networks to support CPD for those with Specialist Interest in Inclusion Health

Relevant Professional & Clinical Networks to support Inclusion Health CPD	These are not formal training courses but network of staff who work with inclusion health groups to share experience and knowledge.	https://www.pathway.org.uk/events/faculty-for-homeless-and-inclusion-health-general-meeting/ https://qni.org.uk/nursing-in-the-community/homeless-and-inclusion-health-programme/ https://homelesshealthnetwork.net/ https://www.frontlinenetwork.org.uk/ https://www.asaproject.org/about/asylum-support-advice-network https://www.gypsy-traveller.org/ https://www.russellwebster.com/
London Network of Nurses and Midwives Homeless Group (LNNM)	Is a charity which works to support professionals working in inclusion health, to promote best practice and to develop inclusion health as a distinct, recognised speciality. The website includes e learning modules, research papers, guidelines and reports.	https://homelesshealthnetwork.net/

Table 4: Top 10-20 training modules, and resources relevant to the three professional groups as identified in the Inclusion Health

Education Mapping review report by <u>Pathway.</u>

Top 20 modules/ courses for clinicians and	Top 10 modules/ courses for allied	Top 10 modules/ courses for other front-
Nurses	professionals	line workers in health support roles
Fairhealth – Tackling Health Inequalities in Primary Care (free)	Fairhealth – Adverse Childhood Experiences (free)	Fairhealth – Adverse Childhood Experiences (free)
Fairhealth – Community is the best medicine (free)	Aneemo - Working with Women with Complex Needs (£36)	Aneemo - Working with Women with Complex Needs (£36)
Aneemo - Rough Sleeper Mental Health Awareness (free, for those that are not mental health professionals)	Aneemo - Rough Sleeper Mental Health Awareness (free)	Marie Curie et al – Homeless Palliative Care Toolkit (free)
E Learning for Healthcare - Suicide prevention (free)	Homeless Link - Autism and homelessness toolkit (free)	Migrant Health website (free)
Fairhealth – Adverse Childhood Experiences (free)	Migrant Health website (free)	Friends, Families and Travellers – Online Cultural Awareness Training (£35)
Novel Psychoactive Treatment UK Network – Novel Psychoactive Drugs – 7 modules (free)	National Homelessness Advice Service - Introduction to Housing Eligibility for Housing Assistance (free)	Aneemo - Rough Sleeper Mental Health Awareness (free)
RCGP learning - Hepatitis B and C (free)	E Learning for Healthcare - Suicide prevention (free)	E Learning for Healthcare - Suicide prevention (free)
BMA Refugee and Asylum Seeker Health Resource (free)	E Learning for Health - Alcohol and tobacco brief interventions (free)	Homeless Link - Autism and homelessness toolkit (free)
Migrant Health website (free)	National Homelessness Advice Service - Understanding Homelessness Vulnerability (free)	National Homelessness Advice Service - Introduction to Housing Eligibility for Housing Assistance
Aneemo - Working with Women with Complex Needs (£35)	Friends, Families and Travellers – Online Cultural Awareness Training (£35)	National Homelessness Advice Service - Understanding Homelessness Vulnerability (free)
Homeless Link - Autism and homelessness toolkit (free)		
National Homelessness Advice Service - Understanding Homelessness Vulnerability (free)		

National Homelessness Advice Service - Introduction to Housing Eligibility for	
Housing Assistance (free)	
Fairhealth – Survive and Thrive at the Deep	
End (free)	
Groundswell – Room to Breathe (free)	
Queen's Nursing Institute - Food, nutrition	
and homelessness (free)	
Queen's Nursing Institute - Oral health and	
Homelessness (free)	
Certificate in the management of Alcohol	
and Drug Use (RCGP Accredited) £33 per	
module	
https://www.sldtraining.co.uk/courses/e-	
<u>learning-modules-only-rcgp-accredited</u>	

Section 2- lifestyle and Clinical knowledge: link to the key websites, resource packs and reports relevant to common health and wellbeing issues linked to inclusion health groups.

Resource	Source
Royal College of GPs (RCGP): Smoking, Alcohol & Substance Misuse. This section of the RCGP includes the following courses:	https://elearning.rcgp.org.uk/mod/page/view.php?id=3927
SLD Training:	https://www.sldtraining.co.uk/courses
Certificate in the management of Drug Misuse – Part 1&2 (RCGP Accredited)	https://www.sldtraining.co.uk/courses/certificate-in-the-management-of-drug-misuse-part-1-rcgp-accredited
Certificate in the management of Alcohol Problems in Primary Care (RCGP Accredited)	https://www.sldtraining.co.uk/courses/certificate-in-the-management-of-alcohol-problems-in-primary-care-rcgp-accredited
Alcohol Change UK: Alcohol change UK has a variety of training, resources and research reports to help practitioners advance their skills in Knowledge related to alcohol dependency.	https://alcoholchange.org.uk/publication/all-in-the-mind-meeting-the-challenge-of-alcohol-related-brain-damage
The blue light manual, sets out the key principals and contains a range of advice and tools for working with clients who are not in contact with services.	https://alcoholchange.org.uk/help-and-support/training/for-practitioners/blue-light-training/the-blue-light-project
Educational Pack: Material to Support Appropriate Prescribing of Hypnotics and Anxiolytics across Wales: All Wales Medicine Strategy Group	https://www.somersetccg.nhs.uk/wp-content/uploads/2021/07/Educational-Pack-Material-to-Support-Appropriate-Prescribing-of-Hypnotics-and-Anxiolytics-across-Wales.pdf

Aims to support the appropriate prescribing of	
hypnotics and anxiolytics across Wales by providing	
key health professionals with a practical	
approach for the initiation and review of hypnotic and	
anxiolytic prescribing. It includes examples of support	
material which can be used or adapted for this	
purpose.	
Novel Psychoactive Treatment UK Network	https://www.cnwl.nhs.uk/neptune
(NEPTUNE): Project NEPTUNE (Novel Psychoactive	
Treatment: UK Network), a network of multi-	
disciplinary experts on NPS, has released a guidance	
to improve clinical practice in the management of	
acute and chronic harms resulting from the misuse of	
club drugs and NPS.	
Guidance on the Clinical Management of Acute and	https://www.sldtraining.co.uk/media/yqnbd0yj/neptune-guidance-march-2015.pdf
Chronic Harms of Club Drugs and Novel Psychoactive	
Substances.	
CPD for General Practitioners (Health Education	https://gpcpd.heiw.wales/learning-events/
and Improvement Wales).	
Has range of Clinical and Non-Clinical CPD around	
health inclusion that is designed specifically for GPs to	
enhance and update their clinical knowledge and	
learning and may also be suitable for other allied	
healthcare professionals.	
Scottish Drugs Forum: How are your sites? E-	https://www.sdftraining.org.uk/e-learning/690-how-are-your-sites
learning from the on injecting wound care	
By the end of this two-hour course, participants will	
be able to:	
 Explain the structure and function of the skin. 	
 Describe the context of skin problems in 	
people who inject.	
 Assess simple injecting sites. 	

2:55	
Differentiate between infected and non-	
infected injecting wounds.	
 Discuss potential treatment options and offer 	
recommendations	
National Institute for Health and Care Excellence	https://cks.nice.org.uk/
(NICE): Clinical Knowledge Summaries:	
Providing primary care practitioners with a readily	
accessible summary of the current evidence base and	
practical advice on best practice.	
Food, Nutrition and Homelessness: Guidance for	https://gni.org.uk/wp-content/uploads/2016/09/nutrition_guidance.pdf
practitioners	
This guidance has been designed to raise awareness	
of the importance of nutrition amongst front line	
workers working with the homeless population, and	
to help identify needs that can then be addressed.	
MIND THE GAP: A handbook for clinical signs in black	https://www.blackandbrownskin.co.uk/mindthegap
and brown skin	
MIMS Learning: The website includes a variety of CPD	https://www.mimslearning.co.uk/learning-paths/dermatology-for-skin-of-colour
courses on various specialities for appraisals and	
revalidation for all health care professionals:	https://www.mimslearning.co.uk/courses/health-inequalities-research-round-up
including inequalities and 7.75 CPD hours on	
dermatology of skin of colour	
Marie Curie: Caring for people experiencing	https://www.mariecurie.org.uk/professionals/palliative-care-knowledge-
homelessness in palliative care	zone/proving-good-quality-care/homeless-people
	=
QNI: working with Epilepsy and Homelessness	https://gni.org.uk/resources/epilepsy-homelessness/epilepsy-and-homelessness-
Guidance for Community Nurses	guidance-for-community-nurses/
	<u></u>
	https://gni.org.uk/wp-content/uploads/2016/09/Epilepsy-and-Homelessness-
	Guidance-for-Community-Nurses.pdf
Sexual Health- British Association for Sexual Health	https://www.bashh.org/default.aspx
and HIV: The association is the major provider of	
general and specialist postgraduate education for	
sexually transmitted infection management and care	
Device and Carlott management and care	

World Health Organisation (WHO)- communicable disease section – includes information on most of the communicable disease including, HIV, Hepatitis, etc	https://www.who.int/health-topics
Scabies	https://cks.nice.org.uk/topics/scabies/
Gov. UK- Helminth Infections: migrant health guide	https://www.gov.uk/guidance/helminth-infections-migrant-health-guide
Schistosomiasis/Strongyloidiasis, Ascaris, entamoeba histolytica	nccps.//www.cac.gov/parasites/index.ncmi
Centre for Disease Control - The difference between Latent and Active TB Centre for Disease Control - Parasitic Infection, e.g.	https://www.cdc.gov/tb/publications/factsheets/general/ltbiandactivetb.htm https://www.cdc.gov/parasites/index.html
The Truth about TB (UK National Tuberculosis Charity): For professionals, the site contains patient information materials, awareness-raising resources and a school information pack including: TB in general practice: online training TB specialist Nurse Resource Pack Information about TB and its management within the justice system	https://www.thetruthabouttb.org/professionals/professional-education/
Gov.UK: Shooting Up- infections among people who inject drugs in the UK	https://www.gov.uk/government/publications/shooting-up-infections-among-people-who-inject-drugs-in-the-uk
Hepatitis- ABC of Hepatitis for Health professionals MADE FOR MEDICAL: Nursing Care Plan for Hepatitis C (HCV)	https://www.madeformedical.com/nursing-care-plan-for-hepatitis-c-hcv/
British Liver Trust: supplies variety of webinars and course for primary care including: • Alcohol – related liver disease • Non-alcohol – related liver disease • Viral Hepatitis Centre for Disease Control and Prevention:	https://britishlivertrust.org.uk/health-professionals/primary-care-resources/ https://www.cdc.gov/hepatitis/resources/professionals/pdfs/abctable.pdf
in the United Kingdom. Training resources include Bitesize sessions, webinars and recorded sessions.	

British Medical Journal (BMJ) Best Practice – Sub	https://bestpractice.bmj.com/topics/en-gb/3000215
acute bacterial endocarditis	
British Lymphology Society (BLS) guidelines on the	https://www.lymphoedema.org/wp-
management of Cellulitis in lymphoedema	content/uploads/2022/10/management_cellulitis.pdf
The UK Sepsis Trust: Sepsis E- learning -	https://sepsistrust.org/professional-resources/sepsis-e-learning/
This e learning is created by the UK sepsis Trust as	
part of a series of accredited e learning modules for clinicians, care workers, parents, and carers.	
Cost: £9.99 per module (a total of four modules)	
Personality Disorder. Org	https://www.personalitydisorder.org.uk/kuf-awareness-level-training/
The awareness level programme is made up of six	nteps.//www.personaticyaisorder.org.ak/kar awareness tevet craiming/
online modules assessed through a virtual learning	
environment alongside experiential training days.	
The six online modules include:	
Module 1- Learning about Personality disorder	
Module 2- Labelling, myths and impacts	
Module 3- People, past and present	
Module 4- Equipping the organisation.	
Module 5- Understanding different perspectives.	
Module 6- Positive Outcomes and responses Trauma-Informed Care: Implementation Resource	https://www.traumainformedcare.chcs.org/identify-and-treat-trauma/
Centre, Identify and Treat Trauma	ittps://www.tradmamrormedcare.cncs.org/identify-and-treat-tradma/
PTSD UK- is a registered charity with a collection of	https://www.ptsduk.org/what-is-ptsd/
information, guidance and research studies on PTSD	integral / www.pessackiorg/ white is pess/
and complex PTSD	https://www.getselfhelp.co.uk/docs/TraumaBrain.pdf
Dual Diagnosis Hub: includes variety of information,	https://www.dualdiagnosis.org.uk/dual-diagnosis-professionals-resources/
tools, & resources on the complex mental health and	
addition relevant to:	
Mental Health Professionals	
Addiction Professionals	
Dual Diagnosis Keyworker	

Section 3: Additional reading- collection of reports, policy & research papers and guidance document to further contextual knowledge and understanding of health inequalities and inclusion health.

Resources	Source
The Marmot Review: Fair	https://www.instituteofhealthequity.org/resources-reports/fair-society-healthy-lives-the-marmot-review
Society, Healthy Lives	
Marmot Review 10 years on	https://www.instituteofhealthequity.org/resources-reports/marmot-review-10-years-on
- Report	
A National Framework for	https://www.england.nhs.uk/long-read/a-national-framework-for-nhs-action-on-inclusion-health/
NHS – action on Inclusion	
Health	
Welsh Government:	https://www.gov.wales/equality-plan-and-objectives-2020-2024
Strategic Equality Plan	
(2020-2024) WG	
Health Inequalities: This is	https://www.kingsfund.org.uk/insight-and-analysis/long-reads/what-are-health-inequalities
an explainer published by	
Kings fund to clarify	
understanding of health	
inequalities and which	
measures is unequally	
distributed, and between	
which people.	
50 years of the inverse care	https://www.thelancet.com/journals/lancet/article/PIIS0140-6736(21)00505-5/fulltext
law	
The paper was published in	
Feb 2021 in Lancet series to	
mark 50th Anniversary of the	
original paper. The author	
argues that 50 years on, the inverse care law still exists,	
and it will take more than a	
bottom-up approach to	
counter the inverse care law.	
Law Wales: Homelessness	https://law.gov.wales/homelessness
Law wates. Hometessiless	inchal/tam.dov.matea/nometeaaneaa

Shelter Cymru: Overview of	https://sheltercymru.org.uk/housing-advice/homelessness/help-from-the-council/new-homelessness-laws/
the council's duties to	
people experiencing	
homelessness in Wales.	
Care Quality Commission: A	https://www.cqc.org.uk/publications/themed-work/second-class-ending-exploring-barriers-championing-
second class ending - end of	<u>outstanding-end-life</u>
life care for people who are	
homeless- A discussion	
paper	
The Health Foundation:	https://www.health.org.uk/publications/reports/tackling-the-inverse-care-law
Tackling the Inverse Care	
Law January 2022	
Analysis of policies to	
improve general practice in	
deprived areas since 1990.	
This analysis reviews	
attempts to tackle inequities	
in the supply of general	
practice services in England	
over the past 30 years. The	
report looks at policies on	
general practice funding,	
workforce, premises,	
contracts, and	
commissioning.	
The King's Fund: Tackling	https://www.kingsfund.org.uk/insight-and-analysis/long-reads/poverty-health-care-system-data-partnership
poverty: how can	
collaboration and data help	
drive success?	
This paper examines the role	
of the data and partnership	
in bringing change.	
Gov. UK Health disparities	https://www.gov.uk/government/publications/health-disparities-and-health-inequalities-applying-all-our-
and health inequalities:	health/health-disparities-and-health-inequalities-applying-all-our-health
applying all our health	

UK Asylum system- series of	https://lordslibrary.parliament.uk/refugees-and-asylum-seekers-uk-policy/
publications and policy	Inceps.//tordstibrary.partiamenc.dk/rerugees-and-asytum-seekers-uk-poticy/
documents related to	
Asylum system in the UK	
Refugee Council: Where are	https://www.refugeecouncil.org.uk/
the gaps and how do we	
help? Blog	https://www.refugeecouncil.org.uk/latest/news/healthcare-for-refugees-where-are-the-gaps-and-how-do-
	we-help/
Parliament UK: Laws around	https://publications.parliament.uk/pa/cm201617/cmselect/cmhaff/26/2605.htm
sex work	
English Collectives of	https://prostitutescollective.net/know-your-rights/
Prostitutes: Know your	
rights – a guide for sex	
workers	
Release (Drugs, The Law &	https://www.release.org.uk/sites/default/files/pdf/publications/SEX_WORKERS_%26_THE_LAW_2017.pdf
Human Rights) – Sex	
workers and the Law booklet	
Release is the national	https://www.release.org.uk/
centre of expertise on drugs	
and drugs law. The	
organisation, founded in	
1967, is an independent and	
registered charity.	
UK parliament: Tackling	https://publications.parliament.uk/pa/cm201719/cmselect/cmwomeg/360/full-report.html#heading-11
inequalities faced by Gypsy,	
Roma and Traveller	
communities. Report	
Friends, Families and	https://www.gypsy-traveller.org/resource/historical-laws-affecting-travellers/
Travellers , Historical Laws	
affecting Gypsies and	
Travellers. Guide	
Friends, Families and	https://www.gypsy-traveller.org/resource/the-human-rights-act-1998-and-its-impact-on-travellers/
Travellers, The Human	heeps.// www.gypsy cravetter.org/resource/crie hamair rights-act-1220-and-its-impact-on-travetters/
Havellers, The Hullian	

Rights Act 1998 and its	
impact on Gypsies and	
Travellers. Report	
Welsh Government: Policy	Travelling for Better Health https://www.gov.wales/sites/default/files/publications/2019-04/travelling-to-
Implementation Guidance	<u>better-health.pdf</u>
for Healthcare Practitioners	
on working effectively with	
Gypsies and Travellers	
Public Health England:	https://assets.publishing.service.gov.uk/media/5e7b2803e90e0706ee64a78e/Probation_HSNA_Guidance.pdf
Health and social care	
needs assessment of adults	
under probation service	
supervision in the	
community. Guidance	
This document provides	
guidance on undertaking a	
Health and Social Care	
Needs Assessment of adults	
under probation service	
supervision in the	
community.	
Public Health Wales	https://phw.nhs.wales/topics/prison-health-in-wales/hsp09-public-health-wales/
Response to the	
Health, Social Care and	
Sport Committee	
inquiry into provision of health and social.	
This document outlining the	
response to the Health,	
Social Care and Sports	
Committee into the	
provision of health and social	
care in the adult prison	
estate.	
CJCCC.	

St. Mungo's. Report on	https://www.mungos.org/homelessness/causes-of-homelessness/
causes of homelessness	
Two research reports	
addressing causes of	
homelessness and	
prevalence of homelessness.	
Revolting Prostitutes: The	Revolting Prostitutes: The Fight for Sex Workers' Rights: Amazon.co.uk: Juno Mac, Molly Smith:
fight for sex worker's rights	9781786633613: Books
– Book	
Lights In the Distance: Exile	Lights In The Distance: Exile and Refuge at the Borders of Europe: Amazon.co.uk: Trilling, Daniel:
and Refuge at the Borders of	9781509815616: Books
Europe. Book	
journalist Daniel Trilling	
draws on years of reporting	
to build a portrait of the	
refugee crisis, seen through	
the eyes of the people who	
experienced it first-hand.	
Digital Health	https://www.digitalhealth.net/2023/08/nhs-wales-to-roll-out-healthpathways-across-wales/
an online guidance tool that	
will be adopted by NHS	
Wales to help front-line	
clinicians make better-	
informed decisions about	
patients and strengthen	
relationships across primary	
and secondary care.	
Some useful Research	
reports.	
A qualitative Study of	
Service User Experience in	https://bjgp.org/content/69/685/e537
the UK (Refugees and	1100p3/13/gp101/g100/1003/003/
Asylum Seekers)	
Asylam Seekers)	

Access to healthcare for street sex workers in the UK: perspectives and best practice guidance from a national cross-sectional survey of frontline workers	Access to healthcare for street sex workers in the UK: perspectives and best practice guidance from a national cross-sectional survey of frontline workers BMC Health Services Research Full Text (biomedcentral.com)
Left out in the Cold: Qualitative Consultation investigates the health and Welfare needs of women who are engaged in street level prostitution.	https://www.doctorsoftheworld.org.uk/wp-content/uploads/2021/05/Left-out-in-the-cold-full-report.pdf
A qualitative study of the experiences of hostel staff and residents in UK hostels	https://bmjopen.bmj.com/content/11/10/e053185
Revolving doors, What next for Probation: Findings and recommendations from live experiences inquiry into probation.	https://revolving-doors.org.uk/wp-content/uploads/2022/04/Probation-Lived-Experience-Inquiry-34pp-A4-2-1.pdf
The effects of alcohol and illicit drug use on the skin	https://doi.org/10.1016/j.clindermatol.2021.05.005
Acute infections in intravenous drug users	https://www.rcpjournals.org/content/clinmedicine/13/5/511
Deep Vein Thrombosis in Intravenous Drug Users: An Invisible Global Health Burden	https://www.ncbi.nlm.nih.gov/pmc/articles/PMC8563142/

Dental management of patients with substance use disorder	https://www.ncbi.nlm.nih.gov/pmc/articles/PMC7294521/
disorder	

Appendix 1: Checklist of Continuing Professional Development (CPD) and reflective notes

Currently, there is no specific knowledge and skills competency standards relevant to the inclusion health available in the UK. We have developed this simple checklist with input from health professionals who are currently delivering inclusion health services. These are suggestions based on experiences and learning needs and not an officially agreed framework.

The main purpose of this checklist is to provide users a learning & reflection log when they complete courses or resources included in the directory.

Knowledge	S kills
1. Social Determinants of Health	8. Communication and empathy
2. Legislation and Policy	9. Trauma informed care
3. Public Health and health inequalities	10. Evidence based care
4. Cultural Competence	11. Culturally competent care
5. Healthcare System Navigation	12. Advocacy and community engagement
6. Inclusion Health, inclusion health groups	13. Collaboration and interdisciplinary work
and their needs	
7. Inclusion health services	14. Using data to inform evidence-based
	intervention and practice
	15. Continued learning and adaptability

Your Learning & reflection log:

Course title (completed)	Suggested competency area covered (you can code them using the first letter Knowledge or Skill with the number assigned to the competency areas (For example, K1 for social determinant of health, S9 for trauma informed care	Date course / reading completed	 Summary of your learning & reflections Why did I choose this course/activity? What did I learn? How am I going to apply this learning to my work?

References:

- 1. NHS. NHS England» Inclusion Health Groups [Internet]. www.england.nhs.uk. 2022. Available from: https://www.england.nhs.uk. https://www.england.nhs.uk. https://www.england.nhs.uk/about/equality/equality-hub/national-healthcare-inequalities-improvement-programme/what-are-healthcare-inequalities/inclusion-healthcare-inequalities-improvement-programme/what-are-healthcare-inequalities-improvement-programme/what-are-healthcare-inequalities-improvement-programme/what-are-healthcare-inequalities-improvement-programme/what-are-healthcare-inequalities-improvement-programme/what-are-healthcare-inequalities-improvement-programme/what-are-healthcare-inequalities-improvement-programme/what-are-healthcare-inequalities-improvement-programme/what-are-healthcare-inequalities-improvement-programme/what-are-healthcare-inequalities-improvement-programme/what-are-healthcare-inequalities-improvement-programme/what-are-healthcare-inequalities-improvement-programme/what-are-healthcare-inequalities-improvement-programme/what-are-healthcare-inequalities-improvement-programme/what-are-healthcare-inequalities-improvement-programme/what-are-healthcare-inequalities-inequalit
- 2. Inclusion Health: Education and Training for Health Professionals END of STUDY REPORT Enterprise Innovation Partnership [Internet]. Available from: https://assets.publishing.service.gov.uk/media/5a80ef0040f0b62305b8df8c/NIH B Inclusion Health education Report.pdf